



# Older Adult Transportation Coalition Oct 18, 2023

## Agenda

- Hearing from a MA community on their transportation challenges and solutions
- A discussion on potential new programs
- Update on Funding



# Ware and Martha's Vineyard

## How are we alike and different ?

\*The score is a value from 1-100 based on the project's average carbon dioxide equivalent emissions (CO2e) per one-way trip per occupant lbs.

2018 Tufts Data	WARE 1 town	MV 6 towns
Total Population -2018 (Tufts) Census Data (2020/2022)	9,903 10,066	17,084 20,600
% of 60+ ages	23.7%	20.9%-37.6%
% of 65+ that are 85+ years	8.8%	4.3% - 21.3%
Dual Eligible for Medicare/Medicaid)	14.5%	7.0% -12.7%
% of 65+ households with annual income (<\$20k, 20- \$49,999)	72.9%	35.% - 65%
Report ambulatory difficulty	20.3%	2.9% -15.7%
% of licensed drivers who are 61+	32.7%	38%-49%
% 65+ who own a motor vehicle	84%	91%-97%
Total # of crashes involving adult age 60+ (town)	271	211
# of medical transportation services for older people	1	0-3
# of nonmedical transportation services for older people	4	0-20
Summary transportation performance score*	1.5	2.1 – 6.2

# Welcome John

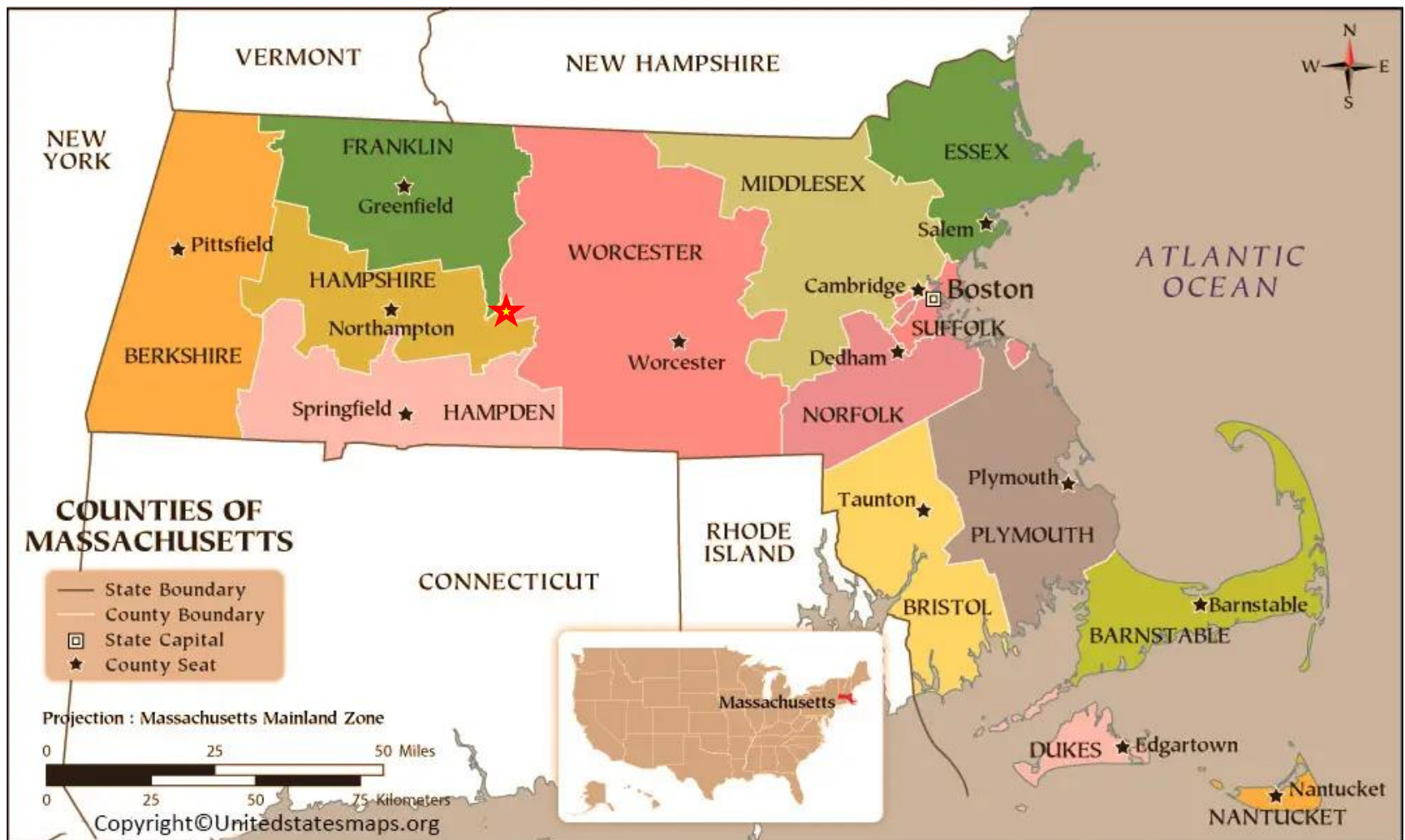
## Executive Director, Ware Council on Aging - Senior Center

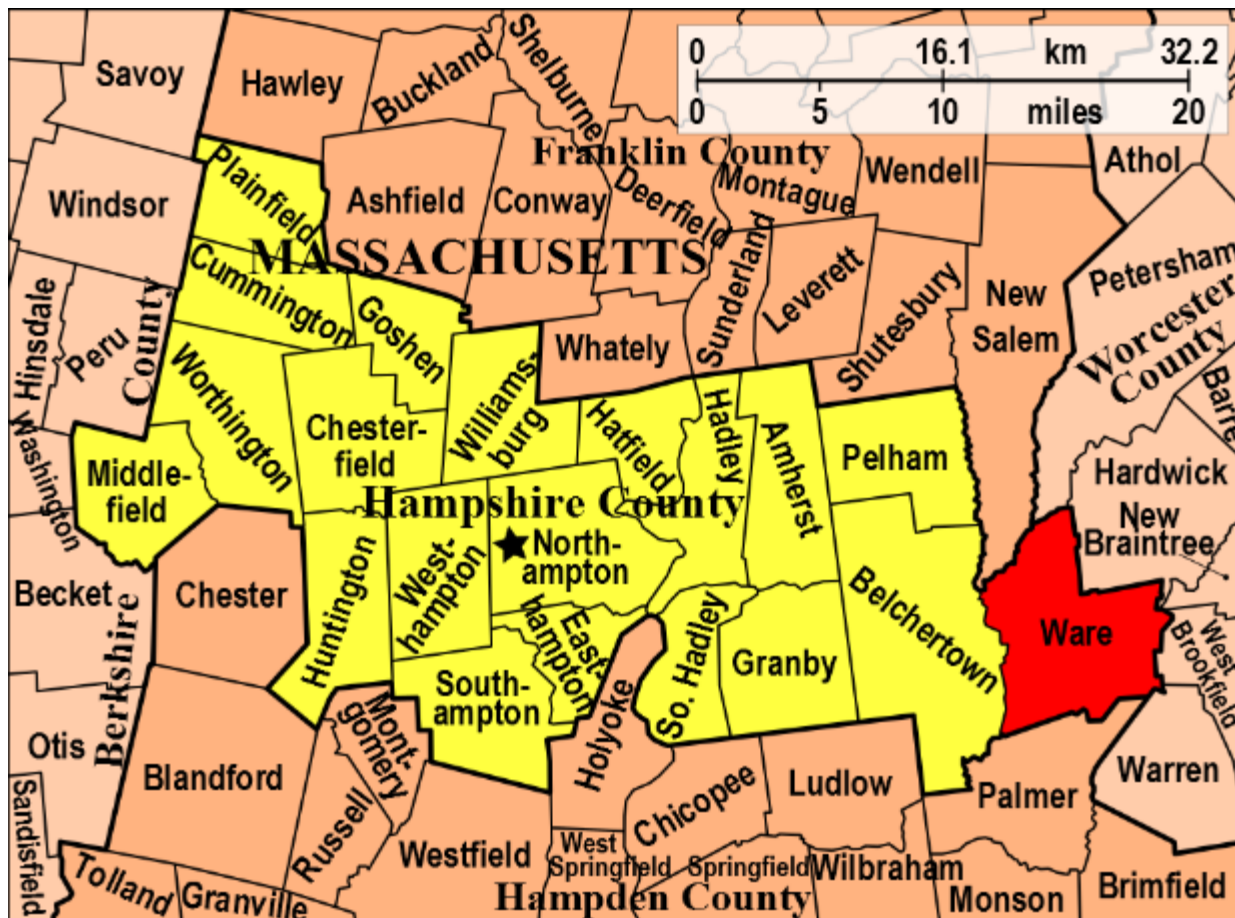
John will weigh in on -

- the unique characteristics of Ware and the challenges of bringing a transportation solution for Older Adults
- why you selected the solution that you did and how demand has grown
- who are your partners and how have they contributed?
- successes and challenges of your current solutions
- funding in the past and the future
- What you wished you did differently
- What next?
- What advice do you have for us?

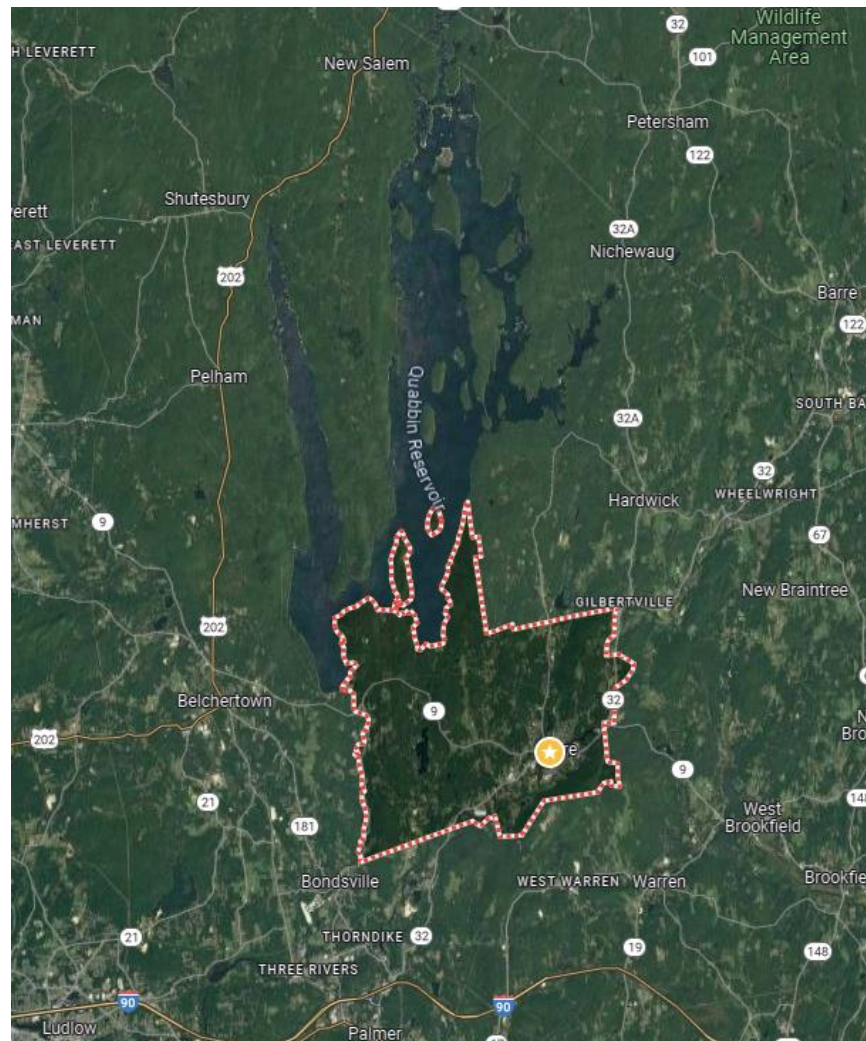
..and answer any questions we might have!

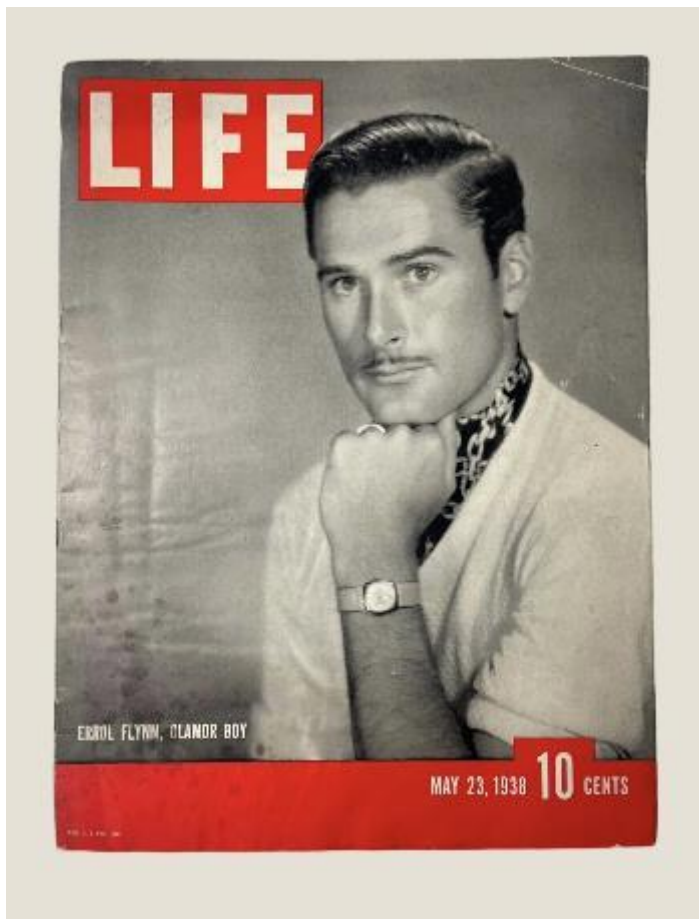










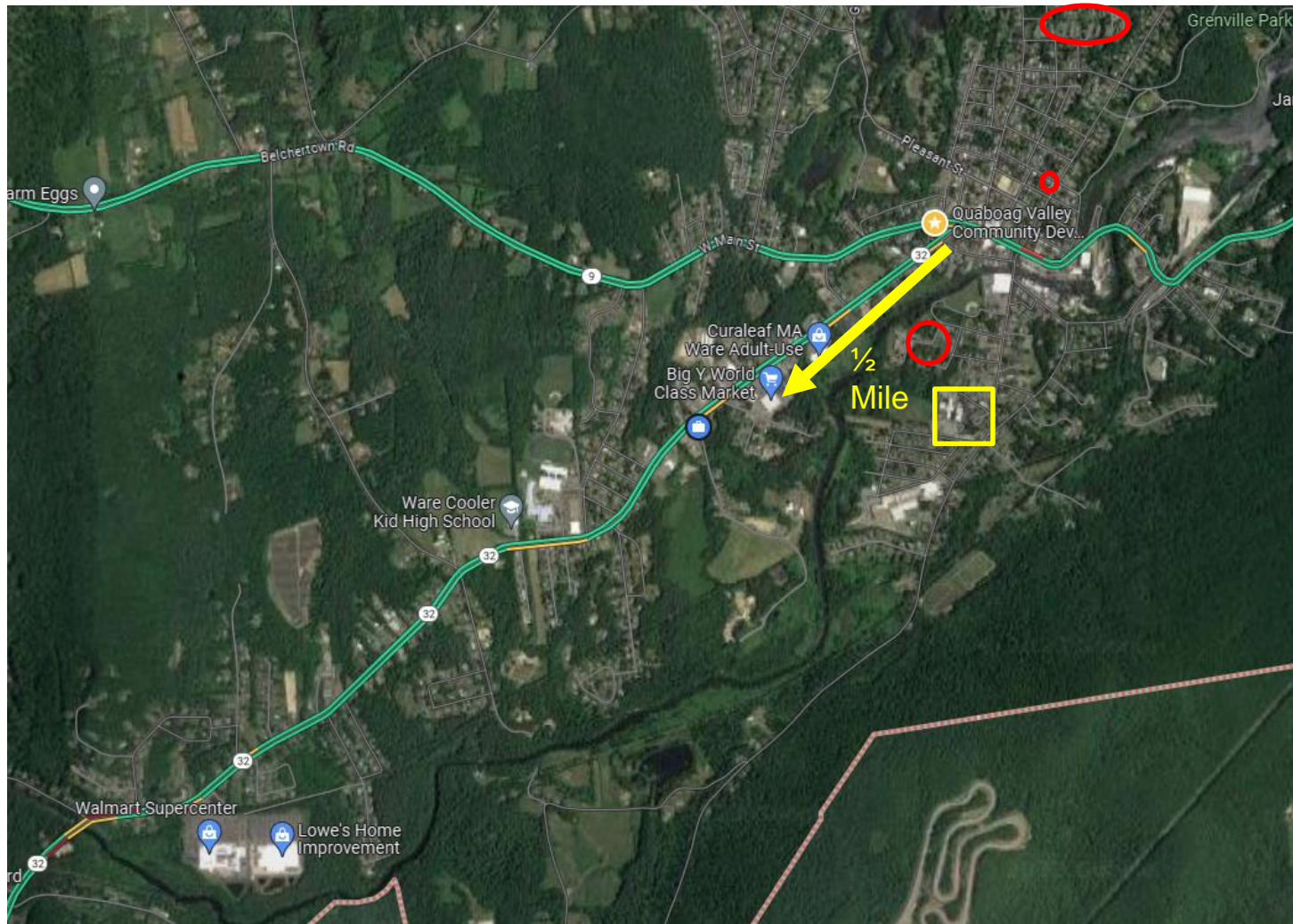




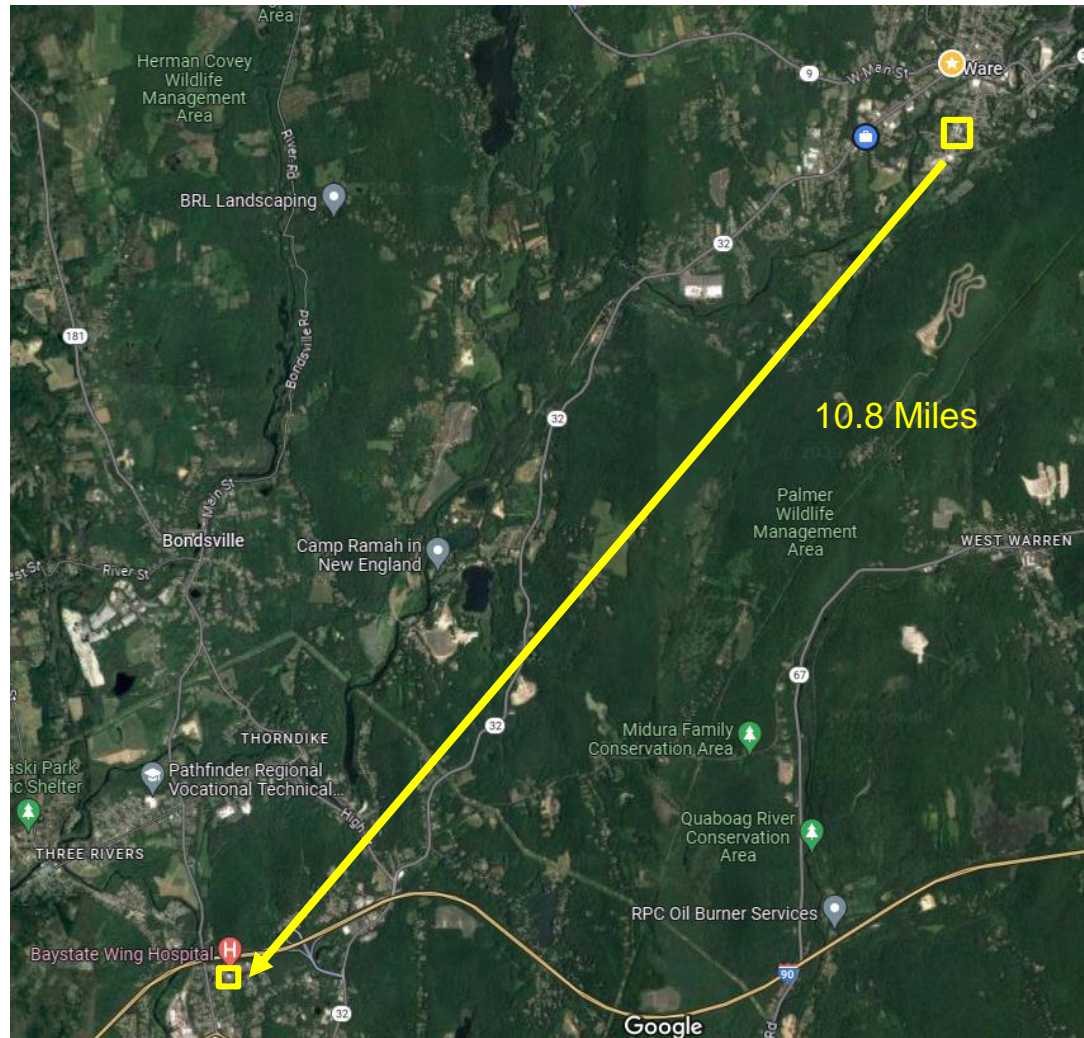


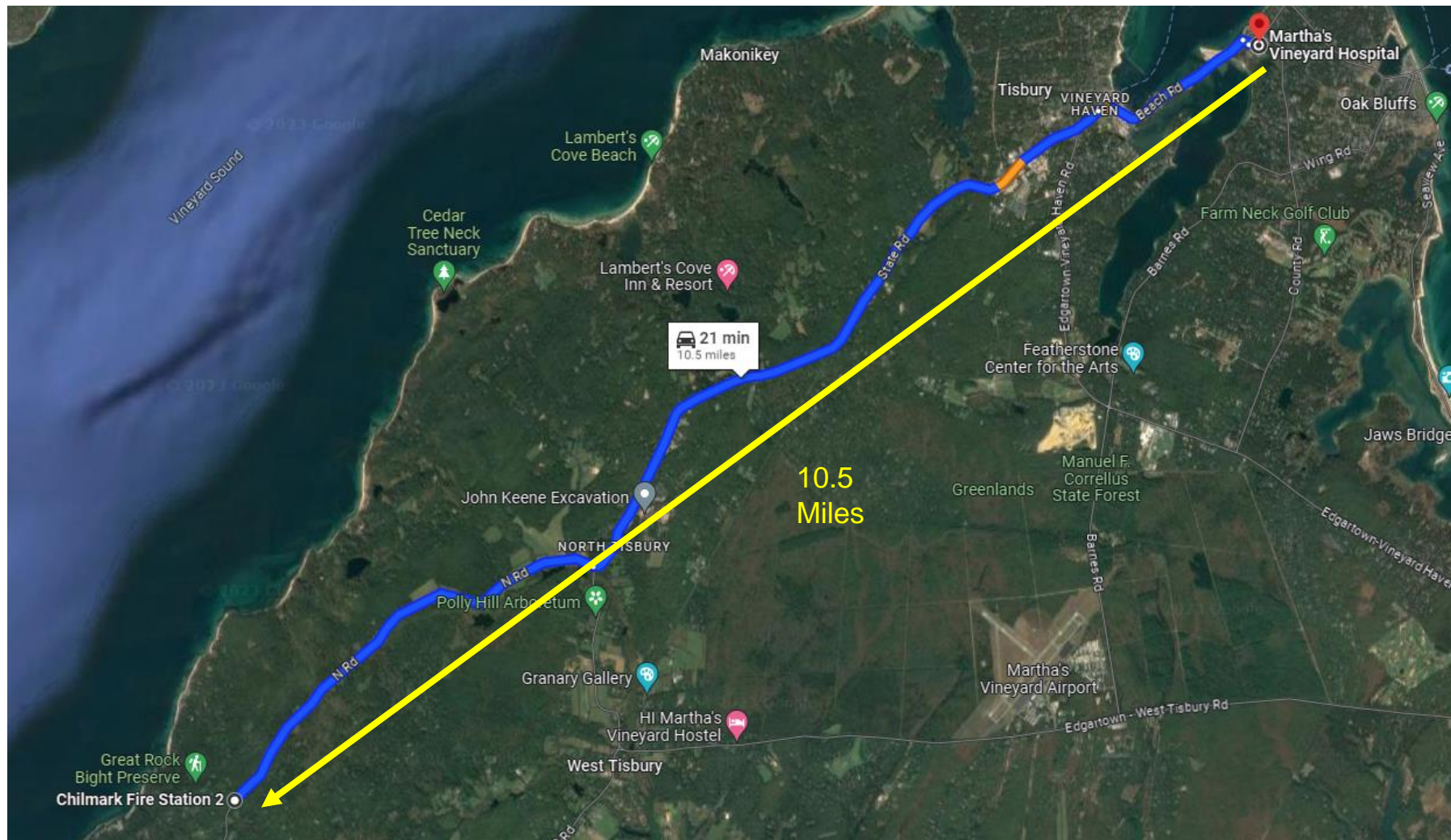




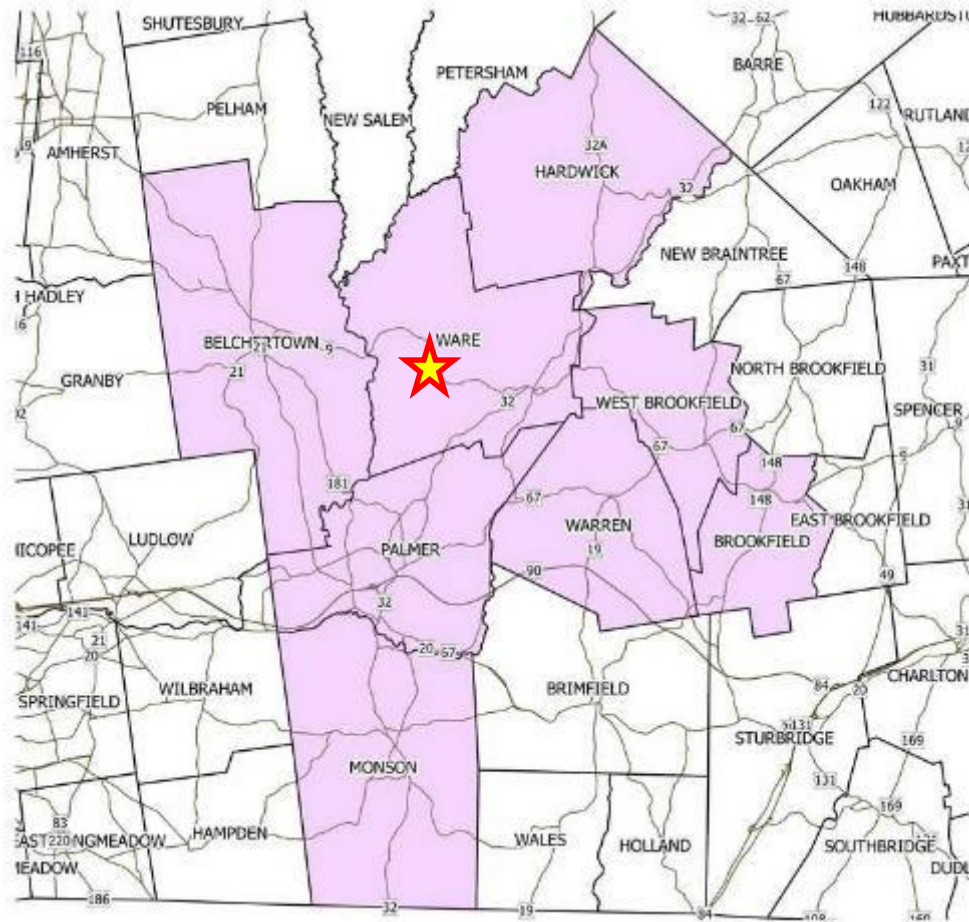












# Our next pilot programs – let's think big

- 2 new programs for consideration
  - an off-island medical transportation
  - a volunteer based on-demand on-island transportation program

Let's start with the criteria.....

- What does a fit-for-purpose, inclusive transportation look like?
- Reviewing our thinking in the past

# Off-Island Medical Transportation Solution – our initial criteria list

## Solution Guardrails

Multiple days per week operation Round trip guarantee (maximum of 30 minutes wait time for on-demand return trip) Available 5:30 am – 7 pm A minimum of 72 hours to schedule beforehand (excluding emergencies) No additional charge for caregivers	Single interaction for rider (1 call to arrange) in English and Portuguese Human interaction with knowledgeable person with a caring spirit Individual or organization can schedule rides (single or multiple) Online reservation solution option	Data tracking – performance and safety/security No cash exchanged (done beforehand) Comfortable riding experience Door-to-door service Available to those with impairments (physical, cognitive, hearing etc.)
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Black are critical requirements for any solution

# Building Blocks of On-Island Scheduled Solution

## Solution Guardrails

<p>7 days a week operation</p> <p>Round trip guarantee (maximum of 30 minutes wait time for on-demand return trip)</p> <p>Available 7 am – 10 pm</p> <p>A minimum of 24 hours to schedule beforehand</p> <p>No additional charge for caregivers</p>	<p>Single touch for rider (1 call to arrange) in English and Portuguese</p> <p>Human interaction with knowledgeable person with a caring spirit</p> <p>Individual or organization can schedule rides (single or multiple)</p> <p>Online reservation solution option</p>	<p>Data tracking – performance and safety/security</p> <p>No cash exchanged (done beforehand)</p> <p>Comfortable riding experience</p> <p>Door-to-door service</p> <p>Available to those with impairments (physical, cognitive, hearing etc.)</p>
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Electric or hybrid vehicles



**Share with us .... Which is our highest priority and what 5 criteria is most important?**

# Funding Update- GoGo Funding



**Mass General Brigham**  
Martha's Vineyard Hospital

