



Older Adult Transportation Coalition Meeting 5/20/2026

Agenda

- Welcoming new members
- Transportation Stats YTD
- Update on Community Shopping shuttle programs
- Update on MVC4L transition
- Update on Up Island COA Shuttle Program
- MV Connect Update
- Chappy Connect Update
- Update on Off Island Transportation steering committee progress
- Reflections on MassDOT day
- A few new ideas to discuss
- Updating our membership – are we missing anyone?



Introducing a New Coalition Member

Welcome!

Nury Carreno

*Nury Carreno, OTR/L LNHA
Executive Director
Navigator Homes of Martha's Vineyard
Alliance Healthcare Management Services
Ncarreno@alliancehms.org*



Introducing a New Coalition Member

Welcome!

Jane Norton
Outreach Worker (part-time)
Edgartown Council on Aging
(508) 627-4368 ext. 212
10 Daggett St.
PO Box 1295
Edgartown, MA 02539

Supporting Lyndsay with the transportation programs is included in her duties



Joining our Coalition meetings

Maria Foster

Statewide Mobility Lead
MassDOT Rail & Transit

Maria.F.Foster@dot.state.ma.us

desk: (857) 368-8715

cell: (617)505-2881



2026 Transportation Statistics

* New: MVC4L Aquinnah/Chilmark shuttle

Performance Measure	Metric	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Totals
GoGo Ridership (no funding from MassDOT)	Number of one-way trips	367	381	360	353	178	174	164	178	223	200			2,218
GoGo Ridership	Percentage of medical trips	54%	54%	55%	62%	62%	66%	55%	63%	67%	43%			
MV Connect Ridership (funding provided from MassDOT)	Number of one-way trips	17	13	18	29	27	32	66	56	125	150			515
MV Connect Ridership	Percentage of medical trips	100%	100%	67%	85%	64%	65%	61%	80%	80%	67%			
Chappy Connect Ridership (no funding provided by MassDOT)	Number of one-way trips	60	92	81	88	66	68	30	44	54	57			559
Chappy Connect Ridership	Percentage of medical trips	80%	80%	97%	100%	97%	97%	47%	100%	100%	96%			
MVC4L Shopping Shuttle	Number of one-way trips	102	100	98	110	88	86	86	112	98	76			956
MVC4L/VTA Adult Supportive Day Shuttle	Number of one-way trips	320	388	289	287	250	275	275	249	406	425*			3,164
VTA/COA Shuttle Pilot	Number of One -Way Trips	N/A	N/A	N/A	N/A	N/A	13	24	28	33	33			131
VTA/COA Shuttle Pilot	Number of Shuttle Days	N/A	N/A	N/A	N/A	N/A	4	6	6	9	7			32
Mobility Management (Funding provided by MassDOT)	Number of transportation consultations w/Older Adults	40	43	35	38	30	45	33	23	13	34			299
Mobility Management	Educational Community Outreach	8	5	7	6	6	7	6	8	6	9			61

Community Shopping Shuttle Update

- New messaging and new name for our Shuttle programs!
- Pop-up Shuttle Parties are scheduled
 - Wednesday May 27th - UICOOA Aquinnah Town Hall lunch 11:30-1pm
 - Monday June 1st - Island Elderly Housing 1-2pm
 - Thursday June 4th - TCOA 11-12pm
 - Thursday June 4th - OBCOA 1-2pm
 - Thursday June 11th - UICOA lunch 11:45-1pm
- VTA provides vehicle/driver
- Communications Policy created
- COA registers riders and schedules rides
- HAMV supports education and marketing efforts at each location
- HAMV covers costs for FY2027

Community Shopping Shuttle

Ready to Ride?
To register, book a ride and learn more, call your local Council on Aging

Edgartown 508-627-4368
Oak Bluffs 508-693-4509
Tisbury 508-696-4205**
Up-Island 508-693-2896
Island Elderly Housing residents of Woodside village or Aidylberg call 508-693-7009

****Note:** Residents of Hillside Village or Love House call the Tisbury Council on Aging



In Partnership with...

Edgartown Council on Aging
Oak Bluffs Council on Aging
Tisbury Council on Aging
Up-Island Council on Aging
Island Elderly Housing

Relax! Ditch the driving and retire from the hassle of traffic and parking. We'll take you there! Connect with friends and neighbors while getting your shopping and errands done... or go to an event at a Senior Center, Library or the Museum.

Monday – Edgartown (Stop & Shop, Pharmacy, Morning Glory Farm, Triangle)
Wednesday – Vineyard Haven (Stop & Shop, PO, Cronig's, Medicine Shoppe)
Thursday - Up-Island (Cronig's, Conroy's Apothecary, MV Bank)
Friday – Oak Bluffs (Reliable Market, Island Food Pantry)



This program is made possible with funding from MassDOT, and a collaboration of HAMV, the VTA, your local Councils on Aging and Island Elderly Housing

MVC4L Shuttle Transition Update

- Thank you to Mary and Katie at MVC4L for your leadership in getting this program off the ground, managing it, and sharing your knowledge with rest of the coalition!
- June is our transition month to the Community Shuttle Programs
- Leslie Clapp is meeting with Tisbury COA, IEH, and Oak Bluffs COA to transition each current shuttle client with a “white glove” experience
 - Registering them with the VTA
 - Scheduling their rides
 - Connecting by phone/in person to update
 - Checking in after their first rides



UICOA Shuttle Program Update

- MassDOT funding has been secured for a up-island Community Shuttle which is scheduled this fall.
- It will utilize a VTA vehicle and the COA will provide paid and volunteer drivers.
- There will be scheduled shopping destinations/days for up-island Older Adults, both up- and down-island destinations.
- It will be also used to transport Older Adults to the COA and for special activities.

MV Connect Update

- Program continues to grow, meeting an essential and increasing need

Volunteers receive a newsletter and stipend for expenses if desired

MV Connect		Calendar Year 2026													
Performance Measure	Metric	Totals from July to Dec 2025	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
Riders	Number of Clients	52	18	23	29	29									151
	Number of New Clients	19	4	5	6	7									41
	Scheduled	333	81	122	186	221									943
	Completed	213	66	56	125	150									610
	Number of Rides Cancelled	71	14	44	57	62									248
	Number of No Show Clients	11	0	4	0	7									22
	Rides Unfulfilled	36	3	16	4	2									61
	Rides to GoGo	12	1	2	11	30									56
	Percentage of medical trips		61%	80%	80%	67%									
Drivers	Number of Active Drivers		10	13	17	15									55
	Total Drivers on Ins.	28	28	29	32	32									32
	Total New Drivers		0	1	3	0									4
	Mileage	2358	701	529	1440	1258									6286
	Volunteer Hours	271.5	61	57	114	135.5									639.00

VOLUNTEER
NEWSLETTER

HAMV
10
YEARS

May 2026
MV CONNECT
Vol.1

Transform lives through transportation

Transportation Directory

Healthy Aging has updated the Transportation Directory. This lists all the transportation services available on-island and off-island. It is available at the COAs and Island Elderly Housing, as well as libraries and doctors' offices. If you would like to have some copies in your car to give to riders that might not have access to the Directory, please let Diane know and we can get them to you or schedule a time when you can pick them up at the HAMV office in Vineyard Haven.

Special Thanks to everyone who has picked up several rides each week in the month of April. We scheduled 211 rides!

Please call your rider the night before to remind them that you are picking them up. Several drivers have shown up to find out the riders have found other means to drive them to their appointment or cancelled it. Thanks!

STATISTICS:

January 2025 to April 2026

We have scheduled 943 rides and driven 6,286 miles

Please call or text Diane at 508.560.4514 if you cancel or withdraw from a ride, so that I can reschedule. Thanks.

Volunteering is a work of heart



Chappy Connect Update

- Funding is in place for FY2027
 - Edgartown Warrant article
 - Friends of Edgartown COA donation
- Drivers are trained and ready to go for the summer slam!
- Connecting with the (most likely) new ferry owner to solicit his continuing partnership of cut line privileges and free vehicle passages



Steering Committee for Off-Island Transportation Update

- Steering committee volunteers includes; Leslie Clapp (HAMV), Ann Raymond (HAMV), Eddie Marques (VTA), Dan Doyle, (MVC), George Pimentel (Veterans Services, Dukes County), Robert Tankard, MVCS Veterans Program, Haley Dolan, (IHC), Amy Houghton (MGB)
 - Initial focus is to review what options exist today for off-island transportation
 - Explore how we can build on existing programs/infrastructure
 - Lower priority; ideating a new program until we determine collaboration opportunities with existing programs
- Focus is on connecting with the CCRTA Bus to Boston – which leaves from the Sagamore bridge at 8:15 M-Thursday

Reserve Your Seat

[1-800-352-7155](tel:1-800-352-7155)

Reservations must be made at least one weekday before you wish to travel.

Fares From: \$15 One-Way | \$30 Round-Trip

Escorts allowed based on seating availability.

Escort confirmation received the day before reservation.



Update on Off-Island Transportation Steering Committee

- 3 off-island medical transportation solutions under exploration – all require Vineyarders to take the **6:00 am ferry**
 1. SSA provides a vehicle to pick up at the Woods Hole Ferry and delivers to the Sagamore Bridge for the bus to Boston and vice versa
 2. CCRTA provides a bus/driver
 3. VTA provides a bus/driver
- ETA for start is Sept 2026 and considering a “white glove” experience and what that would look like, getting to/off the ferry and onto the bus
- Ferry/vehicles will be wheelchair accessible

Drop of schedule for Boston locations

Location	Approximate Drop Off Time
Mass. General Hospital Mass. Eye & Ear Infirmary Shriners Burn Institute Spaulding Rehabilitation Hospital	10:00 AM
Tufts Medical Center: Floating Hospital For Children Tufts School of Dental Medicine	10:15 AM
Boston Medical Center Boston University Dental	10:20 AM
Children's Hospital Beth Israel/Deaconess East Campus Beth Israel/Deaconess West Campus Dana-Farber Cancer Institute Joslin Diabetes Center Brigham and Women's Hospital	10:30 AM
New England Baptist Hospital Veterans Affairs Hospital Beth Israel – Brookline Place	10:40 AM
Beth Israel Extension (850 Boylston St) New England Baptist Hospital Extension (850 Boylston St)	10:50 AM
Faulkner Hospital St. Elizabeth's Medical Center Shattuck Hospital (Jamaica Plain)	10:55 AM
Camey Hospital, Dorchester Veterans Affairs- West Roxbury	11:00 AM

Bus leaves Boston at 3 pm



Reflections on our MassDOT day! (May 4th)

The day was full!

- Picked up at the ferry by MV Connect
 - Quick tour of Chappaquiddick via Chappy Connect and visit to Edgartown COA
- Town hall/lunch hybrid meeting at HAMV/zoom
 - 20+ attendees in person
 - 8+ by zoom including Senator Cyr and Representative Moakley
- MV Connect transportation to visit Up Island Council on Aging to discuss shuttle program and return to the ferry
- For those of you who attended, what are your reflections?

Taking the ferry to experience a Chappy Connect ride!



Exploring Ideas for this summer – Your thoughts?

- Every day, many of us are interacting with Older Adults who need to/are considering to “retire from driving”
- Do you believe the Coalition should participate in providing support for this decision-making process with Older Adults and their families?
- We have an opportunity to partner with the MV Mediation Center on hosting 2 “Can we talk” sessions this summer
 - In person small groups with Older Adults/their families to discuss this topic
 - Engaging, open, sharing concerns and how to formulate a decision
 - Moderated by MV Mediation, can be “piloted” at HAMV for possible roll-out to our community if we find it impactful
- Do you believe there is a need for offering/promoting such programs on the Island?



Exploring Ideas for this summer – Your thoughts?

- The Coalition has talked in the past about providing education/support for safe driving for Older Adult programs. We haven't made any progress in this area.
 - Top programs to help ensure older adults are driving safely include:
 - [AARP Smart Driver Course](#): Available both online and in classrooms, this course teaches evidence-based strategies to compensate for age-related changes in vision, hearing, and reaction time. It qualifies eligible drivers for a multi-year discount on auto insurance.
 - [AAA Senior Driving Programs](#): AAA offers the *RoadWise Driver* online course and classroom workshops that refresh mature drivers on managing visibility, new vehicle technologies, and managing distractions.
 - [Massachusetts RMV Older Driver Resources](#): In Massachusetts, the RMV provides free community workshops like *Shifting Gears* (rules of the road) and *The Driving Decision* (for families concerned about an older driver). The RMV also partners with local hospitals for comprehensive clinical driving evaluations.
- Do you believe there is a need for offering/promoting such programs on the Island?

Appendix

Coalition Members and Sponsors

Members

- Dukes County Veterans Services
- Edgartown Council on Aging
- Island Elderly Housing
- Island Grown Initiative
- Island Health Care
- Martha's Vineyard Center 4 Living
- Martha's Vineyard Community Services – Veterans Outreach
- Martha's Vineyard Hospital
- Martha's Vineyard NAACP
- Navigator Homes of Martha's Vineyard
- Oak Bluffs Council on Aging
- Steamship Authority
- Tisbury Council on Aging
- Up-Island Council on Aging
- Vineyard Power
- VNACC- Martha's Vineyard
- Vineyard Village at Home
- VTA
- YMCA

Sponsors

Healthy Aging Martha's Vineyard
Martha's Vineyard Commission
Martha's Vineyard Community Foundation

