



# Older Adult Transportation Coalition Meeting

## 1/21/2026

### Agenda

- Welcoming new members
- 2025 Successes and Challenges
- Ridership Stats for 2025
- Mobility Manager Update
- Chappy Connect Update
- MV Connect Update
- Shuttle Pilot Rollout Update
- Funding Updates
- 2026 -Is this the year for Off-Island?
- Planning our MassDOT visit
- Anything else on your mind



# Welcome new members



**Paul Manning**  
Consumer Activist  
Up Island COA Strategic Planning  
Committee  
Transportation Sub-Committee  
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**Paul Bailey**  
Chilmark Selectboard  
Representative - Up Island COA  
Strategic Planning Committee  
Transportation Sub-Committee  
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# 2025 – It was a very good year!

Successes	Challenges
Launched Chappy Connect	OCB off-island program ended
Launched MV Connect	No funding for off-island transportation obtained = lack of progress
Expanded Mobility Manager Role	TAP funding ended
Designed VTA/COA Pilot Shuttles with 1 launched in 2025	Limited funding for single rider, single driver solutions
Coalition members submitted a total of 5 MassDOT proposals for 2026/FY2027	Lack of driver training limited utilization of VTA vehicles
Increased number of funders	
New members with new perspectives	

# A Reminder of our Older Adult on-Island Transportation Options

## **SCHEDEDUL OPTIONS:**

- VTA fixed route & ADA options (currently fare free)
- MV Connect – unlimited (if unable to fill with volunteer drivers will revert to GoGoGrandparent and will not count against their monthly GoGoGrandparent subsidy) –no cost to riders
- Chappy Connect – unlimited and no cost to riders
- Shuttle options – unlimited – weekly MVC4L shuttles for Tisbury and Oak Bluffs; Edgartown COA/VTA started in December; other COAs start in Jan 2026

## **ON DEMAND:**

- GoGoGrandparent monthly ride subsidy – \$120 per month – does not roll over from month to month (beyond that amount will be funded by the rider)
- MVH initiated rides utilizing GoGoGrandparent (will not count against any monthly subsidies)

# 2025 Transportation Statistics

Ride Options	# of Rides 2025	# of Rides 2024	# of Rides 2023	# of Rides 2022	Notes
GoGo Grandparent	4130	4536	3699	902	Monthly subsidy started as of Nov 2025
MV Connect	298	0	0	0	Began Pilot in late Spring 2025
Chappy Connect	397	0	0	0	Pilot beginning late Spring 2025
Edgartown COA Shuttle	13	46	106	80	VTA/COA New Pilot Started in December 2025
MCC4L/Adult Supportive Day	1977	3086	2538	1260	2025 data reflects MVC4L rides for their clients (VTA supplied rides included in VTA numbers=1612)
Tisbury/Oak Bluffs Shuttle (provided by MVC4L)	1099	994	NA	NA	
Vineyard Village at Home	1600	1800	1800		Based on 20-30 Clients, slightly down from last year
VTA ADA (Lift, Shuttle, Special Events etc.)	Est 7200	6813			Estimate, ridership data not final until February; anticipate a slight increase due to fare free
VTA Medivan	TBD	209			

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# A Reminder of our Mobility Team at HAMV



Ann Raymond, Mobility Manager  
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Strategic Consultant  
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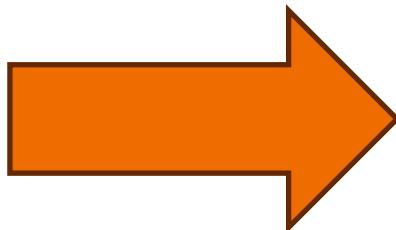
Diane Abbot  
MV Connect Project Manager  
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508.560.4514

# Mobility Manager Update

- Focus has been on supporting Older Adults through the transition of new programs
- Working more closely with the VTA
- Steady increase of new riders across programs

		2025					
		July	Aug	Sept	Oct	Nov	Dec
Mobility Management (Funding provided by MassDOT)	Number of transportation consultations w/Older Adults						
		40	43	35	38	30	45
Mobility Management	Educational Community Outreach	8	5	7	6	6	7
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# Simplified Description/contact information for new programs



## BREAKING NEWS

“On the Go” Directory will be updated and ready for distribution by early March 2026



### Transportation Options

**MV Connect (free) – at least one-week advance notice preferred**  
A volunteer driver program to help you get to **pre-scheduled** medical or social appointments. Contact us at least a week ahead of time and we will connect you with a volunteer driver.

**Call Diane Abbot at 508-560-4514** to schedule an MV Connect ride OR visit our website at [www.hamv.org](http://www.hamv.org) to register as a rider and request rides. You may also email [healthyagingdiane@gmail.com](mailto:healthyagingdiane@gmail.com) with the details of your ride request.

**GoGo Grandparent (limited \$120 monthly subsidy provided) – for unscheduled or last-minute appointments**  
Each registered rider will be provided with a monthly credit of \$120 to be applied toward rides. Once the credit has been used, riders will be responsible for any additional rides/costs.  
**Call GoGo Grandparent at 855-464-6872 to request a ride.**

**The Mobility Manager 508-240-4929** is available to assist with registering for MV Connect and GoGo Grandparent, and the ride request process.

**Council on Aging and Island Elderly Housing Shuttles –**  
Beginning in January 2026, a weekly shuttle for shopping, errands, and activities at the Senior Centers. Call your Council on Aging for information:  
**Edgartown – 508-627-4368**  
**Oak Bluffs – 508-693-4509**  
**Tisbury – 508-696-4205**  
**Up Island – 508-693-2896**



# Driver Training Update

- Driver training has been a sticking point in the past for volunteer shuttle drivers.
- Any individual driving a VTA vehicle must undergo training and drug testing through the VTA.
- We are exploring ways to broaden the driver training capacity on the island.
- The VTA plans to host a “train the trainer” session so that VTA staff, HAMV MM team, and any COA/IEH staff/volunteer can attend so that we broaden the number of trainers/trained drivers and make training more available going forward.
- Dates for training are scheduled for **February 17 -19<sup>th</sup>**
- Contact VTA and Ann Raymond to register

# Chappy Connect Update

- Hit the 400+ ride mark in January 2026!
- Virtually all rides include a medical destination and frequently multiple destinations
- Car now is parked at the Chappy Ferry parking lot
- Charger has been installed
- 3 drivers (2 live on Chappy) – broadening awareness
- Funding from Point-to-Point Race ends June 2026
- FY2027 funding – Edgartown Warrant article
- Exploring other funding sources as well
- Still learning about annual demand cycle
- Anticipating 600-800 rides for FY2027



# MV Connect Update

- Demand (and supply) continues to grow!
- In reach of the 100 rides per month initial goal!
- Goal is to reach 200 rides per month in FY2027
- Volunteer thank you lunch occurring on Jan 29 at HAMV; drivers are invited to bring a friend

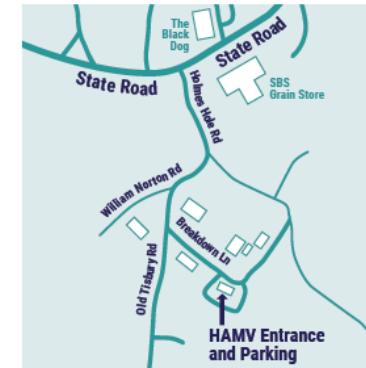


## Volunteer Appreciation Luncheon

When:  
**Thursday, January 29**  
**12-1 pm**

Where:  
**Healthy Aging Martha's Vineyard**  
**29 Breakdown Lane, Vineyard Haven**

The entrance to HAMV is *behind* the MV Center for Living; please park there. Space is limited, please carpool if you can.



To RSVP, see  
your email or scan  
this QR Code



**Hope to see you there!**

# MV Connect Information

Performance Measure	Metric	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
<b>Riders</b>	Number of Clients	2	3	2	2	3	4	4	5	6	11	11	15	68
	Number of New Clients										6	8	5	19
	Number of Rides Scheduled	7	32	8	14	16	19	15	48	52	58	77	83	429
	Number of Rides Completed	7	32	6	14	9	17	13	13	30	50	46	61	298
	Number of Rides Cancelled			2		7	2	0	24	14	4	13	16	82
	Number of No Show Clients								3	0	0	4	4	11
	Rides Unfulfilled							2	8	8	4	14	0	36
	Rides to GoGo								1	1	6	2	2	12
	Percentage of medical trips	100%	99%	100%	100%	100%	100%	99%	99%	67%	85%	64%	65%	
<b>Drivers</b>	Number of Active Drivers	2	5	3	4	3	4	5	7	8	10	9	10	
	Total Drivers on Ins.	4	5	5	5	5	10	17	24	24	26	28	28	28
	Total New Drivers										2	3	0	5
	Mileage	67	302	70	179	121	248	176	203	380	574	410	615	3345
	Volunteer Hours	14	64	12	28	18	34	34	34	33	58	59.5	53	441.50

# Shuttle Updates

- Mary Holmes – update on MVC4L and shopping shuttles
- Leslie Clapp, COAs and VTA – Pilot Shuttle program- what does success look like?
  - Launched Edgartown COA Shuttle in Dec.
  - 3 other COAs in Jan 2026
- Will need to plan for migrating MVC4L shopping shuttle patrons to COA shuttles
- Requested funding from MassDOT to continue in FY2027

# Funding Updates

	FY2026 Sources*	Potential Funding Sources for FY2026	Need Additional Funds for FY2026/FY2027
GoGoGrandparent	Point32Health, MVH/MGB,	Elder Services and MVCF have provided funding since our last meeting	Will need funders for FY2027
MV Connect/Shuttle Pilots	MassDOT	N/A	Low- for FY2026/ requested MassDOT funds for FY2027
Chappy Connect	Point-to-Point Race	Have agreed to cover shortfall for remainder of FY26	Edgartown warrant article, spring 2026
Mobility Manager	MassDOT	N/A	Low- for FY2026/have requested MassDOT funds for FY2027
MVC4L Shuttle	MVC4L	N/A	Did not request shuttle funding from MassDOT for FY2027

\*Excludes in-kind donations from Coalition members who oversee these programs

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# Our Goals for 2026

- Off-island transportation – are we ready to take this on?
- Is there anything we should stop doing? Do more of for on-island transportation?
- How do we want to the transportation landscape to look like at the end of 2026?

# MassDOT comes to town!

We've invited MassDOT to come to the Vineyard this spring to meet with us

- To experience “live” some of our transportation options
- To have “town hall” where we can ask anything and everything
- To educate them on the needs of Martha’s Vineyard
- Finalizing a date – what is better for you?
  - March 19 (Thursday)
  - March 27 (Friday)
  - March 30 (Monday)



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**LATE BREAKING NEWS:**  
**DATE HAS BEEN SCHEDULED FOR MARCH 30**

