



# Older Adult Transportation Coalition Meeting 1/21/2026

## Agenda

- Welcoming new members
- 2025 Successes and Challenges
- Ridership Stats for 2025
- Mobility Manager Update
- Chappy Connect Update
- MV Connect Update
- Shuttle Pilot Rollout Update
- Funding Updates
- 2026 –Is this the year for Off-Island?
- Planning our MassDOT visit
- Anything else on your mind



# Welcome new members



**Paul Manning**

Consumer Activist  
Up Island COA Strategic Planning  
Committee  
Transportation Sub-Committee  
Pg\_manning@comcast.net



**Paul Bailey**

Chilmark Selectboard  
Representative - Up Island COA  
Strategic Planning Committee  
Transportation Sub-Committee  
bailsp0617@gmail.com



# 2025 – It was a very good year!

Successes	Challenges
Launched Chappy Connect	OCB off-island program ended
Launched MV Connect	No funding for off-island transportation obtained = lack of progress
Expanded Mobility Manager Role	TAP funding ended
Designed VTA/COA Pilot Shuttles with 1 launched in 2025	Limited funding for single rider, single driver solutions
Coalition members submitted a total of 5 MassDOT proposals for 2026/FY2027	Lack of driver training limited utilization of VTA vehicles
Increased number of funders	
New members with new perspectives	

# A Reminder of our Older Adult on-Island Transportation Options

## SCHEDULED OPTIONS:

- VTA fixed route & ADA options (currently fare free)
- MV Connect – unlimited (if unable to fill with volunteer drivers will revert to GoGoGrandparent and will not count against their monthly GoGoGrandparent subsidy) –no cost to riders
- Chappy Connect – unlimited and no cost to riders
- Shuttle options – unlimited – weekly MVC4L shuttles for Tisbury and Oak Bluffs; Edgartown COA/VTA started in December; other COAs start in Jan 2026

## ON DEMAND:

- GoGoGrandparent monthly ride subsidy – \$120 per month – does not roll over from month to month (beyond that amount will be funded by the rider)
- MVH initiated rides utilizing GoGoGrandparent (will not count against any monthly subsidies)

# 2025 Transportation Statistics

Ride Options	# of Rides 2025	# of Rides 2024	# of Rides 2023	# of Rides 2022	Notes
GoGo Grandparent	4130	4536	3699	902	Monthly subsidy started as of Nov 2025
MV Connect	298	0	0	0	Began Pilot in late Spring 2025
Chappy Connect	397	0	0	0	Pilot beginning late Spring 2025
Edgartown COA Shuttle	13	46	106	80	VTA/COA New Pilot Started in December 2025
MCC4L/Adult Supportive Day	1977	3086	2538	1260	2025 data reflects MVC4L rides for their clients (VTA supplied rides included in VTA numbers=1612)
Tisbury/Oak Bluffs Shuttle (provided by MVC4L)	1099	994	NA	NA	
Vineyard Village at Home	1600	1800	1800		Based on 20-30 Clients, slightly down from last year
VTA ADA (Lift, Shuttle, Special Events etc.)	Est 7200	6813			Estimate, ridership data not final until February; anticipate a slight increase due to fare free
VTA Medivan	TBD	209			



# A Reminder of our Mobility Team at HAMV



Ann Raymond, Mobility Manager  
[mobilitymanager@hamv.org](mailto:mobilitymanager@hamv.org)  
**508-240-4929**



Leslie Clapp  
Strategic Consultant  
[leslieclapp@hamv.org](mailto:leslieclapp@hamv.org)  
508 618-5134 ext. 103



Diane Abbot  
MV Connect Project Manager  
[healthyagingdiane@gmail.com](mailto:healthyagingdiane@gmail.com)  
508.560.4514

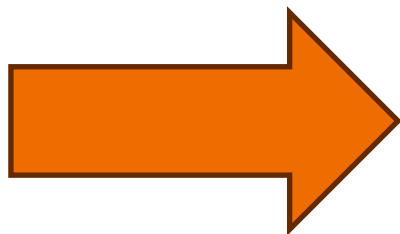


# Mobility Manager Update

- Focus has been on supporting Older Adults through the transition of new programs
- Working more closely with the VTA
- Steady increase of new riders across programs

		2025					
		July	Aug	Sept	Oct	Nov	Dec
Mobility Management (Funding provided by MassDOT)	Number of transportation consultations w/Older Adults	40	43	35	38	30	45
Mobility Managemet	Educational Community Outreach	8	5	7	6	6	7

# Simplified Description/contact information for new programs



## BREAKING NEWS

“On the Go” Directory will be updated and ready for distribution by early March 2026



### Transportation Options

#### **MV Connect (free) – at least one-week advance notice preferred**

A volunteer driver program to help you get to **pre-scheduled** medical or social appointments. Contact us at least a week ahead of time and we will connect you with a volunteer driver.

**Call Diane Abbot at 508-560-4514** to schedule an MV Connect ride OR visit our website at [www.hamv.org](http://www.hamv.org) to register as a rider and request rides. You may also email [healthyagingdiane@gmail.com](mailto:healthyagingdiane@gmail.com) with the details of your ride request.

#### **GoGo Grandparent (limited \$120 monthly subsidy provided) – for unscheduled or last-minute appointments**

Each registered rider will be provided with a monthly credit of \$120 to be applied toward rides. Once the credit has been used, riders will be responsible for any additional rides/costs.

**Call GoGo Grandparent at 855-464-6872 to request a ride.**

**The Mobility Manager 508-240-4929** is available to assist with registering for MV Connect and GoGo Grandparent, and the ride request process.

#### **Council on Aging and Island Elderly Housing Shuttles –**

Beginning in January 2026, a weekly shuttle for shopping, errands, and activities at the Senior Centers. Call your Council on Aging for information:

**Edgartown – 508-627-4368**

**Oak Bluffs – 508-693-4509**

**Tisbury – 508-696-4205**

**Up Island – 508-693-2896**





# Driver Training Update

- Driver training has been a sticking point in the past for volunteer shuttle drivers.
- Any individual driving a VTA vehicle must undergo training and drug testing through the VTA.
- We are exploring ways to broaden the driver training capacity on the island.
  
- The VTA plans to host a “train the trainer” session so that VTA staff, HAMV MM team, and any COA/IEH staff/volunteer can attend so that we broaden the number of trainers/trained drivers and make training more available going forward.
- Dates for training are scheduled for **February 17 -19<sup>th</sup>**
- Contact VTA and Ann Raymond to register

# Chappy Connect Update

- Hit the 400+ ride mark in January 2026!
- Virtually all rides include a medical destination and frequently multiple destinations
- Car now is parked at the Chappy Ferry parking lot
- Charger has been installed
- 3 drivers (2 live on Chappy) – broadening awareness
- Funding from Point-to-Point Race ends June 2026
- FY2027 funding – Edgartown Warrant article
- Exploring other funding sources as well
- Still learning about annual demand cycle
- Anticipating 600-800 rides for FY2027

A promotional graphic for Chappy Connect. At the top, a dark blue banner features the text "Chappy Connect" in white, with a dashed white line tracing the outline of Martha's Vineyard. Below this, on the left, is a circular logo for "THE ANCHORS" with the tagline "At the Center of it All" and "Martha's Vineyard". To the right of this is the "Healthy Aging" logo, which consists of the letters "H" and "A" in a blue square, and "M" and "V" in a teal square, followed by the text "Healthy Aging" and "MARTHA'S VINEYARD" with the tagline "Helping Older Adults on Martha's Vineyard THRIVE!". On the far right is a small illustration of a person in a hat. The central image shows a silver SUV driving on a blue wave, with a person in the driver's seat waving. In the background, a ferry is visible on the water. At the bottom, there are two white callout boxes with green borders. The left box contains text about the program's launch and funding. The right box contains contact information for Lyndsay.

**Chappy Connect**

**THE ANCHORS**  
At the Center of it All  
Martha's Vineyard

**H A** Healthy Aging  
**M V** MARTHA'S VINEYARD  
Helping Older Adults on Martha's Vineyard THRIVE!

The ECOA and Healthy Aging MV have partnered to launch the Chappy Connect pilot program. This new, door-to door transportation program is available to Chappy residents aged 60+. Rides will be provided to medical appointments, the grocery store, the pharmacy, or other errand destinations.

**Please call Lyndsay at 508-627-4368 to sign up for a ride.**

All services are provided free of charge due to generous funding from the Chappy Point to Point Race.

# MV Connect Update

- Demand (and supply) continues to grow!
- In reach of the 100 rides per month initial goal!
- Goal is to reach 200 rides per month in FY2027
- Volunteer thank you lunch occurring on Jan 29 at HAMV; drivers are invited to bring a friend

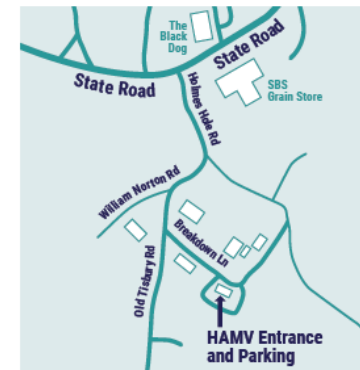


## Volunteer Appreciation Luncheon

When:  
**Thursday, January 29**  
12-1 pm

Where:  
Healthy Aging Martha's Vineyard  
29 Breakdown Lane, Vineyard Haven

The entrance to HAMV is *behind* the MV Center for Living; please park there. Space is limited, please carpool if you can.



To RSVP, see  
your email or scan  
this QR Code



Hope to see you there!



# MV Connect Information

Performance Measure	Metric	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
<b>Riders</b>	Number of Clients	2	3	2	2	3	4	4	5	6	11	11	15	68
	Number of New Clients										6	8	5	19
	Number of Rides Scheduled	7	32	8	14	16	19	15	48	52	58	77	83	429
	Number of Rides Completed	7	32	6	14	9	17	13	13	30	50	46	61	298
	Number of Rides Cancelled			2		7	2	0	24	14	4	13	16	82
	Number of No Show Clients								3	0	0	4	4	11
	Rides Unfulfilled							2	8	8	4	14	0	36
	Rides to GoGo								1	1	6	2	2	12
	Percentage of medical trips	100%	99%	100%	100%	100%	100%	99%	99%	67%	85%	64%	65%	
<b>Drivers</b>	Number of Active Drivers	2	5	3	4	3	4	5	7	8	10	9	10	
	Total Drivers on Ins.	4	5	5	5	5	10	17	24	24	26	28	28	28
	Total New Drivers										2	3	0	5
	Mileage	67	302	70	179	121	248	176	203	380	574	410	615	3345
	Volunteer Hours	14	64	12	28	18	34	34	34	33	58	59.5	53	441.50

# Shuttle Updates

- Mary Holmes – update on MVC4L and shopping shuttles
- Leslie Clapp, COAs and VTA – Pilot Shuttle program- what does success look like?
  - Launched Edgartown COA Shuttle in Dec.
  - 3 other COAs in Jan 2026
- Will need to plan for migrating MVC4L shopping shuttle patrons to COA shuttles
- Requested funding from MassDOT to continue in FY2027

# Funding Updates

	FY2026 Sources*	Potential Funding Sources for FY2026	Need Additional Funds for FY2026/FY2027
GoGoGrandparent	Point32Health, MVH/MGB,	Elder Services and MVCF have provided funding since our last meeting	Will need funders for FY2027
MV Connect/Shuttle Pilots	MassDOT	N/A	Low- for FY2026/ requested MassDOT funds for FY2027
Chappy Connect	Point-to-Point Race	Have agreed to cover shortfall for remainder of FY26	Edgartown warrant article, spring 2026
Mobility Manager	MassDOT	N/A	Low- for FY2026/have requested MassDOT funds for FY2027
MVC4L Shuttle	MVC4L	N/A	Did not request shuttle funding from MassDOT for FY2027

\*Excludes in-kind donations from Coalition members who oversee these programs



# Our Goals for 2026

- Off-island transportation – are we ready to take this on?
- Is there anything we should stop doing? Do more of for on-island transportation?
- How do we want to the transportation landscape to look like at the end of 2026?

# MassDOT comes to town!

We've invited MassDOT to come to the Vineyard this spring to meet with us

- To experience “live” some of our transportation options
- To have “town hall” where we can ask anything and everything
- To educate them on the needs of Martha’s Vineyard
- Finalizing a date – what is better for you?
  - March 19 (Thursday)
  - March 27 (Friday)
  - March 30 (Monday)



**Maria Foster**

Statewide Mobility Lead  
MassDOT Rail & Transit

[Maria.F.Foster@dot.state.ma.us](mailto:Maria.F.Foster@dot.state.ma.us)

desk: (857) 368-8715

cell: (617)505-2881



**Rachel Fichtenbaum**

Manager of Grant Programs &  
Mobility Management

MassDOT Rail & Transit

[Rachel.L.Fichtenbaum@dot.state.ma.us](mailto:Rachel.L.Fichtenbaum@dot.state.ma.us)

(857) 368-8584

**LATE BREAKING NEWS:  
DATE HAS BEEN SCHEDULED FOR MARCH 30**

