



Older Adult Transportation Coalition Meeting 7/17/2024

What We Will Discuss Today

- Introduction of new members
- Updates (GoGoGrandparent, Shuttles, Chappy Connect, Mobility Manager)
- State of the State for our Transportation Solutions
- Funding strategies
- Anything else on your mind



Welcome New Members

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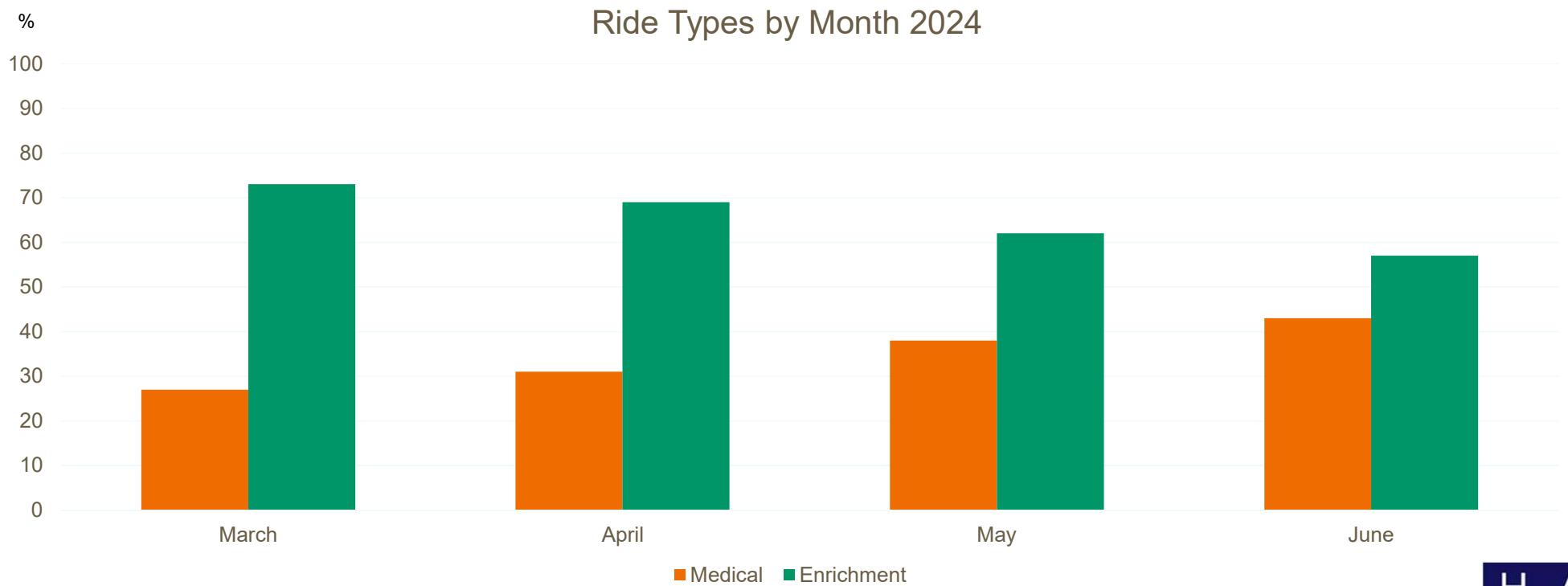


Updates - GoGo

- Program Changes put into place April/May 2024 are helping to “right size”; non-medical rides limited to 8 per month
 - Initially some pushback from heavy enrichment users
 - Some hiccups with GoGo to get the system working correctly to calculate out number of rides; medical versus enrichment
 - Mix of medical/non medical rides per month showing changes (see next page)
- Number of Rides continues to grow Y-O-Y
 - 22% increase in number of rides from FY2024/FY2023 (4563/3660)
- Number of Participants continues to increase
 - To date, program has served over 450 participants
 - On a monthly basis, 75+ active users
 - Many have used the program episodically as a result of temporary medical condition
 - From Jan-June, our rate of adding participants has doubled from previous 6 months



Mix of GoGo Ride Types Is Changing



Updates

- MVC4L Update – Adult Supportive Day & Tisbury/COA Shuttles
- Edgartown COA Shuttle
- OCB
- VTA



Mobility Manager Update

- Increase in client support time for GoGo clients during policy transition time (April – June) and new registrations
- In community visits continue (e.g. Edgartown Transportation Summit, IEH session)
- Test and learn with Universal Application
 - Only HAMV is using it (original idea is that all programs would use this and data would be consolidated)
 - Much of the data collected seems unnecessary (regarding use of other transportation options)
 - Will be streamlining the application going forward but including income information
 - If Income is determined to be >\$100,000 we will raise the option of registering the client for GoGo (private pay)



State of the State – Where We Are Today, 3 Years In

- We've made substantial progress at creating and maintaining a number of complementary transportation solutions – moving toward 10,000 rides per year
- Demand continues to grow, with “more needing more” further amplified by increasing island-wide awareness of these programs
- The focus on the Older Adult Transportation Coalition in 2024/2025 is to
 - “right size” our existing programs
 - continue to ensure the financial sustainability of these programs
 - and add vital new options, which are more cost effective and sustainable, both on- and off- island.



State of the State – What’s on Deck (1)

On-Island Volunteer Driver Program (Scheduled)

- Will provide both essential and enrichment transportation to Older Adults.
- We will utilize application specific transportation software to register and schedule participants (a first for any of our programs).
- We believe this option will **significantly reduce the cost per ride** for Older Adults and provide a mutual opportunity for **community engagement between volunteers and riders**.
 - A similar program – Vineyard Village at Home – exists today but is unable to expand their capability beyond the 25-30 members they serve.



State of the State – What’s on Deck (2)

Chappy Connect

- This will be a "door-to-door" transportation option to the On-Time ferry available for Chappy's Older Adults.
- Chappy Connect will help to even the playing field for our Chappy Older Adults, giving them an opportunity to utilize transportation options available on Martha's Vineyard including the VTA, Medivan and the Lift, Council on Aging sponsored shopping shuttles, and GoGoGrandparents.
- The program will be managed by the Edgartown Council on Aging and Healthy Aging Martha's Vineyard with support from the Chappy Ferry. It will utilize an electric vehicle and initially a paid driver model. The program will be funded by proceeds from the “Point-to-Point” Chappy run.
- Estimated start date is Spring, 2025



State of the State – What’s On Deck (3)

An off-island medical transportation program

- “**Boston or Bust**” (working name) will provide transportation from Woods Hole to Boston medical facilities, utilizing a paid driver/van model.
- This program will be focused on transporting more mobile Older Adults who may have a medical appointment at any time of the day in Boston.
- We are in the early stages of designing a “proof of concept” solution, using a van/driver that is housed on the Cape. Riders will be expected to partially cover the costs, most likely \$40 round trip. There is urgency on getting a solution in place as one doesn’t exist today –and we anticipate in excess of 7,000 medical trips to Boston needed by Older Adults in 2024.



Funding Update

GoGo 2025

Budget forecasted to be less than FY2025
Slough Farms new funder (\$7,500)
MassDOT funding (\$20,000)
Need additional funding (MVH, MVCF, other Foundations)

On demand Volunteer Program

Seeking funding (United Way, State Funding)
Limited OOP expenses
Mobility Manager to manage

Mobility Manager 2025
Funded through MassDOT

Chappy Connect 2025

Initial Funding from Point-to-Point Race
Discussions underway for additional round of funding

Off Island Medical Transportation 2025

Exploring funding sources
Costs not identified as of yet

Shuttles & MVC4L Transportation 2025

Mix of funding sources