## VTA-OCB Ophthalmology transportation pilot



**Organized by:** Healthy Aging Martha's Vineyard Older Adult Transportation Coalition, Vineyard Transit Authority, Dr. Hu & Dr. O'Connor's offices

**Eligibility**: residents of Martha's Vineyard who are patients of Dr. Hu or Dr. O'Connor. Dr. Hu and Dr. O'Connor both operate in Sandwich and Plymouth. However, on the days when the Medivan is offered Dr. Hu typically operates out of 282 Route 130 & Cotuit Road, Sandwich, MA 02563 and Dr. O'Connor typically operates out of 146 Industrial Park Rd. Plymouth, MA 02360; older adults (60+) are given preference for seats.

Dates offered (all Tuesdays):

Nov. 28	Dec. 12
Jan. 9	Feb. 6
March 5	

**Departure**: Vineyard Haven Steamship Terminal, no later than 6:30 am to then board the 7 am ferry. Arrival at Sandwich OCB around 8:30 am; the van will then continue to the Plymouth office.

The VTA offers a free Park N Ride shuttle from the VH Steamship Terminal to the Park N Ride parking lot on High Point Lane. The Medivan will also make a stop at the Park N Ride lot at 6:10 am, while the Park N Ride shuttle leaves the parking lot at 5:45 am.

**Return**: 3:15 pm at Vineyard Haven Steamship Terminal (boat departs Woods Hole at 2:30 pm)

**Cost:** \$20 Roundtrip. \$10 One-Way (includes ferry ticket) – remaining costs are subsidized by the Vineyard Transit Authority. One escort/PCA can accompany the customer at no additional charge.

## **More Details**

Dr. Hu and Dr. O'Connor's offices will alert MV patients who call the office that this service is available and will schedule their appointments accordingly.

No more than 4-5 patients will be transported on a single day to ensure patient arrival times and admission is practical. Patients should be made aware they could be in the office for anywhere between 2-4 hours as there will likely be staggered admissions, along with surgery start times. Each patient is permitted to bring a companion support though companions should be made aware there may be times when they will need to wait in the van depending on the amount of space in the waiting room. If you unable to identify an escort, one can be provided.

Surgeries and Evaluations are typically the types of appointments this service is best suited for.

## How to Schedule a Ride

After making the appointment with Dr. Hu's office or Dr. O'Connor's office, a reservation must also be made on the VTA Medivan. To make a reservation on the VTA Medivan, call 508-693-9440 and select Option 1 no later than 12 noon the Thursday before the appointment. You are welcome to call the VTA as soon as your doctor's appointment is scheduled.

Patients must <u>register with the VTA</u> prior to making a van reservation. VTA will reconfirm all appointments and van reservations the Friday prior to the scheduled trips.

## **Questions?**

You can contact 508 693-7900 ext. 246 for assistance.