



# *On the Go*

## Safe Rides for Older Riders

A directory of transportation options  
for Older Adults or those with disabilities.  
Brought to you by the Older Adult  
Transportation Coalition.



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**Bus (VTA)**

The VTA bus system has routes all over the Island. It is not a door-to-door service, you need to be able to get to a bus route or bus stop. The Senior pass costs \$40 annually for year-round Older Adult residents, which can be purchased from your Council on Aging. The hours of service depend on the route you plan on taking. Most routes run 7 days of the week.





**Contact** For schedule information call the VTA at 508-693-9440.

 Bus	 Fixed Schedule	 7 Days & Evenings a Week	 Fixed Fee
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**Edgartown Council on Aging, Shopping Shuttle**

The Shopping Shuttle provides door-to-door service to all the places you might want to go in Edgartown including the post office, pharmacy, and grocery store. Rides can also be provided to and from the Council on Aging and other locations, schedule permitting.

**Contact** Edgartown Council of Aging at 508-627-4368

 Van	 Schedule Ahead	 5 Days a Week	 No Cost to Rider
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**GoGo Grandparent**

GoGo Grandparent is a concierge program that schedules Lyft and Uber rides for Older Adults. Register with the program and you will receive a toll free number to order a ride when you need it. You can also schedule rides in advance to and from anywhere on the Island.





**Contact** 508-693-7900, ext. 246 or ext. 455

 Car	 On Demand	 7 Days & Evenings a Week	 No Cost to Rider
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**Island Elderly Housing Taxi Program**

This service is for essential appointments, medical appointments, and a weekly scheduled trip to the food pantry for Island Elderly Housing residents. IEH has partnered with local taxi services to provide this service.

**Contact** Island Elderly Housing 508-693-5880





 Van	 Schedule Ahead	 7 Days a Week	 No Cost to Rider
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**Microtransit (VTA)**

The Microtransit service is available to passengers whose origin and/or destination are further than three-quarters of a mile away from a fixed route that the VTA is running on a given day. Microtransit costs \$5 per town per ride.

**Contact** → Trips can be scheduled in advance by calling the VTA at 508-693-9440 and pressing 1.





Same-day trips will be accommodated as space permits.

 Van	 Schedule Ahead	 7 Days & Evenings a Week	 Fixed Fee
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**MV Center for Living Adult Supportive Day Program**

The MV Center for Living provides door-to-door transportation for clients who are enrolled in the Adult Supportive Day program and for field trips to local sites.





**Contact** → Mary Holmes at MV Center for Living at 508-939-9440

 Van	 Schedule Ahead	 5 Days a Week	 Fixed Fee
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**Oak Bluffs Council on Aging, Shopping Shuttle**

The Shopping Shuttle will provide door-to-door service to all the places you might want to go in Oak Bluffs including the post office, library and grocery store.

**Contact** → Oak Bluffs Council of Aging at 508-693-4509, ext. 3




 Van	 Schedule Ahead	 1 Day a Week	 No Cost to Rider
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**TAXI**

**Adam Cab LLC**

This service runs 24/7. Adam Cab has a loyalty program and offers discounts to loyalty members. Drivers will assist with bags and other items. Their cab fares are regulated by the Edgartown Board of Selectmen.

**Contact** → 508-627-4462





 Van	 Schedule Ahead or On Demand	 7 Days & Evenings a Week	 Fixed Fee
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**TAXI**

**Bluefish/All Island Taxi**

This service currently runs 24/7. For rides outside of regular business hours, you need to call and schedule ahead. Drivers will assist with bags and other items. Unlike other cab companies that charge per time and mileage, Bluefish/All Island Taxi has flat rates for set destinations, for example Oak Bluffs to Edgartown is \$22. For more fare information please visit <http://bluefishtaxi.net/fares>.

**Contact**  **508-627-7373**





 Van	 Schedule Ahead or On Demand	 7 Days a Week	 Fixed Fee
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**TAXI**

**Cottage City Cabs**

This taxi service is available on demand and for scheduled appointments. Drivers will assist with bags and other items. Their fares vary by a tier system.

**Contact**  **508-693-3500**





 Van	 Schedule Ahead or On Demand	 7 Days & Evenings a Week	 Fixed Fee
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**TAXI**

**Lighthouse Taxi**

This service is available 24/7. Drivers will assist with bags and other items. Rides can be called on demand and scheduled in advance.


**Contact**  **508-645-6066**





 Van	 Schedule Ahead or On Demand	 7 Days & Evenings a Week	 Fixed Fee
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**TAXI**

**MV Taxi Service**

This service provides door-to-door service on-Island. Prices begin with a base rate of \$5 and then \$3.55 per mile and \$1 for each minute the taxi needs to wait. Drivers will assist with bags and other items. All MV taxis are vans.





**Contact**  **Call 508-693-8660 for all Island and 508-627-4677 for Edgartown.**

 Van	 Schedule Ahead or On Demand	 7 Days & Evenings a Week	 Fixed Fee
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**The LIFT (VTA)**

The Lift provides service for people who are unable to take public transportation, either due to physical or cognitive limitations. The VTA provides this service (which is referred to as paratransit) throughout the six Island communities within 3/4 mile of a fixed-route bus route. The service runs on all days that the fixed route bus service operates.





**Contact** **If you are interested in applying for this transportation option and/or want information on eligibility for The Lift and to request an application, call 508-693-9440, ext. 1**

 Van	 Schedule Ahead	 7 Days & Evenings a Week	 Fixed Fee
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**Tisbury Council on Aging, Shopping Shuttle**

The Shopping Shuttle will provide door-to-door service to all the places you might want to go in Tisbury including the post office, pharmacy, library and grocery store.

**Contact** **Tisbury Council of Aging at 508-696-4205**

 Van	 Schedule Ahead	 1 Day a Week	 No Cost to Rider
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**Uber/Lyft**

Uber and Lyft are two companies that provide on-demand rides on- and off-Island. To request a ride (there is no scheduling in advance), you need to have an account with each company. This is most commonly and easily done on a smartphone app, but can also be done on a desktop computer. These are door-to-door services that charge by mile and time. These services utilize the driver's own vehicles, which may include both cars and vans.





**Contact** **For scheduling visit [uber.com](https://www.uber.com) or [lyft.com](https://www.lyft.com)**

 Car/Van	 On Demand	 7 Days & Evenings a Week	 Fixed Fee
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**Vineyard Village at Home**

Vineyard Village at Home provides transportation by volunteer drivers to doctors, dentists, grocery stores and general outings for members of VVH. The annual membership is \$475 for an individual (\$600 for a couple) and scholarships are available.





**Contact** **Call 508-693-3038 for more information**

 Car	 Schedule Ahead	 5 Days a Week	 No Cost to Rider
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**CCRTA Bus to Boston**

Medical transportation services Monday–Thursday by reservation from Cape Cod to major Boston area hospitals. To use this service your medical appointment must be between 10am–2pm. The bus leaves from Sagamore Bridge at 8:15am and from Boston by 3pm. A one way ticket is \$15 and round trip is \$30. Reservations need to be made at least one weekday in advance. Bookings for the following day close at 12 pm. Reservations can be made up to 1 month in advance. Cash or check accepted.





**Contact** **1-800-352-7155**

 Bus	 Fixed Schedule	 4 Days a Week	 Fixed Fee
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**CCRTA Bus to Falmouth Hospital**

This option is a fixed route with a fee of \$1.00 for those 60+ and with disabilities. From the ferry to Falmouth Hospital you can catch the blue Sealine bus (the same bus that goes to Mashpee). For a current schedule please visit <https://capecodrta.org> or call the number below.





**Contact** **508-385-1430**

 Bus	 Fixed Schedule	 6 Days & Evenings a Week	 Fixed Fee
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**CCRTA Bus to Mashpee**

This option is a fixed route with a fee of \$1.00 for those 60+ and with disabilities. You can also buy a day pass for \$3.00. After disembarking from the ferry, catch the blue Sealine bus. For a current schedule please visit <https://capecodrta.org> or call the number below.





**Contact** **508-385-1430**

 Bus	 Fixed Schedule	 6 Days & Evenings a Week	 Fixed Fee
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**Door to Door Transportation**

Ron, a native of the Cape, has been in business for over 40 years. He provides private car service for medical appointments and will pick up Older Adults at the Steamship Authority Terminal in Woods Hole. He provides transportation for medical appointments on the Cape as well as to Boston hospitals. Round trip to Boston is \$300 with up to 2 hours wait time, \$75 per hour after that plus gratuity. Pricing for Cape transportation is a flat rate of \$75 per hour. He will valet park the car, and escort the Older Adult to the appointment area and will wait.





**Contact** **Ron Semprini at 508-776-0307**

 Car	 Schedule Ahead	 7 Days & Evenings a Week	 Fixed Fee
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**Green Shuttle**

Offers point-to-point private car service for off-Island medical transport. You can request to be picked up at the Woods Hole Steamship Terminal. This is not a rideshare, there will only be you, whomever accompanies you, and the driver. No extra passengers. There is a \$60 pickup fee, then you are charged by the mile. Round trips to Boston or the Cape for medical appointments are available.





**Contact** 508-563-6472 or book online <https://gogreenshuttle.com>

 Car	 Schedule Ahead	 7 Days & Evenings a Week	 Fixed Fee
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**Medivan (VTA)**

Provides medical transportation to Boston for Older Adults. To be eligible you must be 60+ or older and/or disabled. Once reservations are booked you must call the day before travel to re-confirm. There is a \$20 one way trip fee (\$40 round trip) which includes a ferry ticket. The Medivan will pick up (and drop off) riders at the Tisbury Park and Ride or at the Steamship Authority Terminals on the Island.





**Contact** 508-693-9440, ext. 1, preferably no later than 1:00pm the day before travel

 Van	 Schedule Ahead	 1 Day a Week	 Fixed Fee
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**Ophthalmic Consultants of Boston (OCB) Medical Transportation Pilot Program**

This is a door-to-door round-trip van service which will bring Older Adult Islanders off-Island to the OCB facilities on the Cape for eye-related appointments. It runs 1-2 times per month and the schedule is coordinated to the appointment schedule of Islanders. Escorts are available as required by OCB.





**Contact** 508-693-7900, ext. 455

 Van	 Schedule Ahead	 2 Times a Month	 No Cost to Rider
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**Peter Pan Bus**

This bus route to Boston with 2 stops (South Station and Logan Airport). Bus departs from the parking lot of the Steamship Authority Terminal in Woods Hole. Tickets can be booked on peterpanbus.com, at a Peter Pan bus terminal, or over the phone. Tickets booked over the phone have an additional charge of \$10.

**Contact** 1-800-343-9999





 Bus	 On Demand (per schedule)	 7 Days a Week	 Fixed Fee
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### Plymouth Brockton Bus

This bus company offers service from the Steamship Authority Woods Hole Terminal to Boston with two stops (South Station and Logan Airport). Tickets must be purchased in advance online at <https://www.p-b.com/buy-bus-tickets/>. A one way adult ticket from Woods Hole to South Station is \$30, round trip is \$60.

**Contact** **508-746-0378**





 Bus	 Schedule Ahead	 7 Days & Evenings a Week	 Fixed Fee
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### TAXI

#### All Seasons Taxi

This independent taxi service has a fleet of 3 taxis and will pick Older Adults up at the Steamship Authority Terminal in Woods Hole and provide transportation to medical appointments on the Cape and Boston. Pricing is based on location and waiting time, if any. Their schedule books up quickly so they recommend calling well in advance of your appointment.

**Contact** **Chuck Burrige at 774-510-0150 or 508-548-9990**

 Car	 Schedule Ahead	 7 Days & Evenings a Week	 Fixed Fee
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### Uber/Lyft

Uber and Lyft are companies that provide on-demand rides on- and off-Island. To request a ride you need to have an account with each company. This is most commonly and easily done on a smartphone app, but can also be done on a desktop computer. These are door-to-door services that charge by mile and time. These services utilize the driver's own vehicles.

**Contact** **Schedule by visiting [uber.com](https://www.uber.com) or [lyft.com](https://www.lyft.com)**

 Car or Van	 On Demand	 7 Days & Evenings a Week	 Fixed Fee
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## Booking Assistance for Medical Travel

Review this information if you need to travel off-Island for a medical appointment, have tried to make a travel reservation, but found the date sold out.

**Notify The Steamship Authority** as soon as you know about your appointment. The sooner they can assist you, the better.

**Take note** of the hours of operation (7:30am–4pm daily). There is no one available to assist after hours.

**They cannot guarantee specific travel times.** They will help you book travel off the Island in time for your appointment and a return the same day (or whichever date aligns with your medical needs).

You may end up with times that are earlier than you prefer off the Island, but you will get to your appointment on time. Likewise, you may have a return trip that is later than you anticipated but will get you back on Island.

If you do not get your preferred time to travel, you can add your name to a **wait list**.

## Requirements:

**Proof of medical appointment** issued from a legitimate medical facility or doctor's office with these required details:

- Name of the patient
- Date and time of appointment
- Office and location

**Confirmation of appointment can be any of the following:**

- Printout of appointment from medical office on office letterhead or with office stamp
- Screenshot from online medical dashboard
- Signed letter from medical professional on office letterhead

## Requests can be submitted to:

supervisors@steamshipauthority.com  
or via fax at 508-477-8717

## Contact:

Call Booking Supervisors by phone at:  
508-548-5011, ext. 155, 180, 229 or 273  
or email supervisors@steamshipauthority.com  
or with the Reservation Manager 508-548-5011, ext. 204

*Reservations for this program CANNOT be booked via the online reservation booking system.*

## Steamship Reduced Medical Rate Program

Island residents who need to travel with their vehicles for frequent medical treatments or appointments on the mainland may also be eligible to travel on a special excursion fare (equal to fifty percent (50%) of the applicable automobile excursion rate, based on the time of the year and the size of the vehicle).

### Program Requirements:

- Only Island residents who are already eligible for the automobile excursion rate and are profiled as such in the Authority's reservation system are eligible for this special excursion fare. Preferred Program members are ineligible for the discounted rate.
- Eligible Island residents must submit supporting documentation of a series of at least five (5) upcoming scheduled medical appointments within the next twelve month period for the same medical condition from your medical doctor's office in order to apply for the program.
- Once approved the rate will be valid through the final listed medical appointment on the submitted documentation, but not longer than one (1) year. Any conditions or needs that exceed one year will have to resubmit yearly. Any documentation that fails to list specific dates will require confirmation of each appointment for the discounted rate.

- Vehicle reservations at this special excursion fare must be requested and arranged through the reservation manager or a supervisor at the Mashpee Reservation Office, prior to medical appointment. They cannot be made online or at the terminal.
- The Reservation Manager and Supervisors are allowed, at their discretion, to make other special travel arrangements upon request for those qualified excursion Island residents requiring frequent treatments or appointments on the mainland for the same medical condition but may have extenuating circumstances.
- Submit and complete **Reduced Medical Rate Application** accompanied by all required documentation. Failure to provide complete documents will result in delay or denial into the program.

### Contact:

Reservations at this medical rate must be booked through the Supervisors by phone at: 508-548-5011, ext. 155, 180, 229 or 273 or by email at [supervisors@steamshipauthority.com](mailto:supervisors@steamshipauthority.com) or with the Reservation Manager 508-548-5011, ext. 204

*Reservations for this program CANNOT be booked via the online reservation booking system.*

The Transportation Access Program (TAP) assists Island residents and families with excessive costs of off-Island travel due to long-term illness and health/mental health needs requiring services not available on the Island.

**2022 Eligibility** All Martha's Vineyard residents are eligible to apply for up to \$750.00 annually in off-Island travel assistance to medical/mental health appointments. Requests over \$750.00 will be reviewed on a case-by-case basis.

As of July 28, 2022, Steamship Authority and gas cards are available for future travel with proof of appointment.

Additional funds may be coming from the Commonwealth by fall 2022. Check back for updates regarding reimbursable expenses. Keep your receipts from July 1, 2022 forward, in the event that they may become reimbursable when/if additional funding is received.

**Application Process:**

Applications will be processed on a first-come basis. Applicants may be contacted if additional information is needed. Requests for gift cards are typically accommodated within 1–3 business days.

**Applications can be completed online:**

<https://www.mvcommunityservices.org/services/transportation-access-program/>

If completed online please **print** the completed application, **scan** it and then **email** it to:  
[tap.info@mvcommunityservices.org](mailto:tap.info@mvcommunityservices.org)

**For more information contact the TAP at:  
508-693-7900, ext. 406**

**You may mail the application form to:**  
MVCS—TAP  
111 Edgartown Road  
Vineyard Haven, MA 02568.

**Applications may also be dropped off at:**  
Island Wide Youth Collaborative—Building D  
Martha's Vineyard Community Services Campus  
111 Edgartown Vineyard Haven Road, Oak Bluffs

**Council on Aging (COA) Contact Information**

**Edgartown Council on Aging**

508-627-4368

10 Daggett St., Edgartown, MA 02539

**Oak Bluffs Council on Aging**

508-693-4509

21 Wamsutta Ave, Oak Bluffs, MA 02557

(PO Box 1327)

**Tisbury Council on Aging**

508-696-4205

34 Pine Tree Rd, Vineyard Haven, MA 02568

(P.O. Box 1239)

**Up-Island Council on Aging**

508-693-2896

1042 State Road, West Tisbury MA 02575

**Healthy Aging Martha's Vineyard**

Cindy Trish, Executive Director

ctrish@hamv.org

508-693-7900, ext. 455 (office)

508-954-0357 (cell)



The mission of the Older Adult Transportation Coalition is to ensure that there are adequate options for both on-Island enrichment and essential (medical) transportation needs for older adults, as well as off-Island medical transport.

**Older Adult Transportation Coalition Members**

Center 4 Living

Edgartown Council on Aging

Island Elderly Housing

Island Grown Initiative

Martha's Vineyard Commission

Martha's Vineyard Community Foundation

Martha's Vineyard Community Services

Martha's Vineyard Hospital

Oak Bluffs Council on Aging

The Steamship Authority

Tisbury Council on Aging

Up-Island Council on Aging

Vineyard Transit Authority

Vineyard Village at Home

VNA (Martha's Vineyard)

YMCA

## Additional Information



### **About Healthy Aging Martha's Vineyard (HAMV)**

HAMV is a planning, advocacy, and community-building organization dedicated to creating an Aging-Friendly Island since 2013. Our fiscal agent is Martha's Vineyard Community Services (MVCS) with whom we collaborate on addressing infrastructure and service needs of Older Adults on Martha's Vineyard.

We maximize our effectiveness by “building bridges” with a broad and diverse array of Island stakeholders and seek, whenever possible, to support the development of an integrated, Island-wide perspective to optimize our collective energy and financial investment.

### **More information can be found at [www.hamv.org](http://www.hamv.org)**

HAMV also collaborates with national, state and regional entities, including NCOA, AARP Rural Labs and the Massachusetts Healthy Aging Collaborative, and we were instrumental in obtaining WHO/AARP certification of Age-Friendly and Dementia-Friendly communities for all towns on the Island.



For more information contact  
Cindy Trish, Executive Director  
[ctrish@hamv.org](mailto:ctrish@hamv.org)  
508-693-7900, ext. 455 (office)  
508-954-0357 (cell)



Information is current as of September 1, 2022

