



Older Adult Transportation Coalition Meeting 3/19/2026

Agenda

- -Update on Jan/February transportation stats
- -Update on shuttle programs and transition plan for MVC4L
- -Mobility Manager update
- -Chappy Connect update
- -MV Connect update
- -Update on MassDOT funding - GOOD NEWS!
- -MassDOT comes to town - update on event planning
- -Update on the off-island transportation steering committee
- -Anything else on your mind



Introducing a New HAMV Team Member

Our new Associate Director is Lauren Bagnall – welcome!

- An island native, recently returned after a career in Employee wellness most recently at Emory University, and a yoga instructor
- She will working half-time
- She will be handling the MassDOT event and supporting the coalition in other ways



2026 Transportation Statistics

- Inclement weather impacted ridership demand with a high rate of cancellations
- Utilization of all options for medical transportation is increasing
- Edgartown COA shuttle is active, other COA shuttles slow to start

Performance Measure	Metric	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26
GoGo Ridership (no funding from MassDOT)	Number of one-way trips	367	381	360	353	178	174	164	178
GoGo Ridership	Number of unduplicated riders	81	82	74	86	74	88	50	76
GoGo Ridership	Percentage of medical trips	54%	54%	55%	62%	62%	66%	55%	63%
MV Connect Ridership (funding provied from MassDOT)	Number of one-way trips	17	13	18	29	27	32	66	56
MV Connect Ridership	Number of unduplicated riders	4	5	6	11	11	14	18	23
MV Connect Ridership	Percentage of medical trips	100%	100%	67%	85%	64%	65%	61%	80%
Chappy Connect Ridership (no funding provided by MassDOT)	Number of one-way trips	60	92	81	88	66	68	30	44
Chappy Connect Ridership	Number of unduplicated riders	13	11	10	9	13	9	5	6
Chappy Connect Ridership	Percentage of medical trips	80%	80%	97%	100%	97%	97%	47%	100%
VTA/COA Shuttle Pilot	Number of One Way Trips	N/A	N/A	N/A	N/A	N/A	13	24	28
VTA/COA Shuttle Pilot	Number of Shuttle Days	N/A	N/A	N/A	N/A	N/A	4	6	6

Shuttle Updates

- Planning the transition of MVC4L shuttle programs to Tisbury and Oak Bluffs COAs as well as IEH in June
- Repositioning the shuttles to be “A weekly shuttle for shopping, errands, and to get to activities at your senior centers” and renaming to “Shopping Shuttles”
- **Revised Schedules:**
 - **Monday:** Vineyard Haven (TCOA), Oak Bluffs (OBCOA) and IEH residents (for shopping and errands)*
 - **Tuesday:** ECOA Edgartown residents (for shopping, errands and activities at the Anchors)
 - **Wednesday:** Vineyard Haven (TCOA), Oak Bluffs (OBCOA) and IEH residents (for shopping and errands)*
 - **Thursday:** Up-Island (UICOA) lunch and shopping (possibly move Saturday shopping to Thursday, as it is under utilized)**
 - **Friday:** Oak Bluffs shopping and Island Food pantry trip (TCOA, OBCOA & IEH) (for shopping and food pantry)
- Public messaging about COA Shuttle transition must begin by end of March/early April

*replacing the MVC4L shopping shuttle, **UICOA may choose to focus on their transportation program

Mobility Manager Update

- Much one-on-one support required in January/February across our transportation programs
- Driver training occurred in February (thank you VTA!) We now have 3 trainers on island (in addition to VTA capacity)
- Focus continues to be on supporting Older Adults through the transition of new programs and adding new registrants (almost 30 new registrants in Jan/February)
- Updated directory will be available on April 11 at the MVH Health Fair – will distribute the following week across the island

		2025							
		July	Aug	Sept	Oct	Nov	Dec	Jan 26	Feb 26
Mobility Management (Funding provided by MassDOT)	Number of transportation consultations w/Older Adults	40	43	35	38	30	45	33	23
Mobility Management	Educational Community Outreach	8	5	7	6	6	7	6	8

Chappy Connect Update

- Weather has impacted demand for CC rides
- Becoming a vital solution for healthcare access (100% of rides in February included a healthcare destination)
- Car continues to be parked at the Chappy Ferry parking lot with charger located there
- 3 drivers (2 live on Chappy) – broadening awareness
- Funding from Point-to-Point Race ends June 2026
- FY2027 funding – Edgartown Warrant article
- Exploring other funding sources as well
- Still learning about annual demand cycle
- Anticipating 600-800 rides for FY2027

A colorful promotional graphic for Chappy Connect. At the top, a dark blue banner features the text "Chappy Connect" in white, with a dashed white line tracing the outline of Martha's Vineyard. Below this, on the left, is a circular seal for "THE ANCHORS" with the text "At the Center of it All" and "Martha's Vineyard Community Council". To the right of the seal are the logos for "Healthy Aging" (H A) and "MARTHA'S VINEYARD" (M V), with the tagline "Helping Older Adults on Martha's Vineyard THRIVE!". The central image shows a silver car driving on a blue wavy surface representing water, with a person inside waving. In the background, a ferry boat is visible. At the bottom, two white speech bubble-like shapes contain text. The left bubble describes the program and its funding. The right bubble provides contact information for sign-ups. The entire graphic is framed by green foliage on the sides and bottom.

Chappy Connect

THE ANCHORS
At the Center of it All
Martha's Vineyard Community Council

H A Healthy Aging
M V MARTHA'S VINEYARD
Helping Older Adults on Martha's Vineyard THRIVE!

The ECOA and Healthy Aging MV have partnered to launch the Chappy Connect pilot program. This new, door-to door transportation program is available to Chappy residents aged 60+. Rides will be provided to medical appointments, the grocery store, the pharmacy, or other errand destinations.

All services are provided free of charge due to generous funding from the Chappy Point to Point Race.

**Please call
Lyndsay at
508-627-4368
to sign up for
a ride.**

MV Connect Update

- Program continues to grow and exceeded our goal of 100 scheduled rides a month in February!
- Significant cancellations due to weather conditions with cancellations coming from riders and drivers
- Still looking to expand drivers and active drivers; volunteer lunch in January occurred, will attend MVNC event and MVH Health Fair to recruit new drivers. On vineyardvolunteers.com website

MV Connect Calendar Year 2026

Performance Measure	Metric	Totals from July to Dec 2025	Jan	Feb
Riders	Number of Clients	52	18	23
	Number of New Clients	19	4	5
	Number of Rides Scheduled	333	81	122
	Number of Rides Completed	213	66	56
	Number of Rides Cancelled	71	14	44
	Number of No Show Clients	11	0	4
	Rides Unfulfilled	36	3	16
	Rides to GoGo	12	1	2
	Percentage of medical trips		61%	80%
Drivers				
	Number of Active Drivers		10	13
	Total Drivers on Ins.	28	28	29
	Total New Drivers		0	1
	Mileage	2358	701	529
	Volunteer Hours	271.5	61	57

MassDOT funding updates!

MassDOT funds multiple programs on the Vineyard*

- HAMV on-island transportation FY2027
- Up Island COA transportation program FY2026/FY2027
- VTA funding FY2026/FY2027

*does not include requests for vehicles which is in a different cycle

MassDOT comes to town!

We've invited MassDOT to come to the Vineyard this spring to meet with us

- To experience “live” some of our transportation options
- To have “town hall” where we can ask anything and everything
- To educate them on the needs of Martha's Vineyard
- New Date – May 4th!



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Our Day with MassDOT – initial thoughts on an agenda

- Picked up at the ferry by Chappy Connect (1.5 hours)
 - Quick tour of Chappaquiddick and visit to Edgartown COA
- Town hall/lunch hybrid meeting at HAMV/zoom (2.5 hours) – all Older Adult Transportation coalition members, a JTC members invited, Rep. Moakley - RSVP necessary
 - Visit with MVC4L to discuss shuttle transition
- MV Connect transportation to visit Up Island Council on Aging to discuss shuttle program (2.5 hours) and return to the ferry

Invitations will go out shortly from HAMV. Contact Lauren at laurenbagnall@hamv.org with any questions or feedback.

Steering Committee for Off-Island Transportation

- Steering committee volunteers includes; Leslie Clapp (HAMV), Ann Raymond (HAMV), Eddie Marques (VTA), Dan Doyle, (MVC), George Pimentel (Veterans Services, Dukes County), Robert Tankard, MVCS Veterans Program, Haley Dolan, (IHC), Amy Houghton (MGB)
- Initial Kick-off meeting occurred in February
 - Initial focus is to review what options exist today for off-island transportation
 - Explore how we can build on existing programs/infrastructure
 - Lower priority; ideating a new program until we determine collaboration opportunities with existing programs
- Rep Moakley has reached out and would like to explore how he can help.....

Appendix

Coalition Members and Sponsors

Members

- Dukes County Veterans Services
- Edgartown Council on Aging
- Island Elderly Housing
- Island Grown Initiative
- Island Health Care
- Martha's Vineyard Center 4 Living
- Martha's Vineyard Community Services – Veterans Outreach
- Martha's Vineyard Hospital
- Martha's Vineyard NAACP
- Oak Bluffs Council on Aging
- Steamship Authority
- Tisbury Council on Aging
- Up-Island Council on Aging
- Vineyard Power
- VNACC- Martha's Vineyard
- Vineyard Village at Home
- VTA
- YMCA

Sponsors

Healthy Aging Martha's Vineyard
Martha's Vineyard Commission
Martha's Vineyard Community Foundation



A Reminder of our Older Adult on-Island Transportation Options

SCHEDULED OPTIONS:

- VTA fixed route & ADA options (currently fare free)
- MV Connect – unlimited (if unable to fill with volunteer drivers will revert to GoGoGrandparent and will not count against their monthly GoGoGrandparent subsidy) –no cost to riders
- Chappy Connect – unlimited and no cost to riders
- Shuttle options – unlimited – weekly MVC4L shuttles for Tisbury and Oak Bluffs; Edgartown COA/VTA started in December; other COAs start in Jan 2026

ON DEMAND:

- GoGoGrandparent monthly ride subsidy – \$120 per month – does not roll over from month to month (beyond that amount will be funded by the rider)
- MVH initiated rides utilizing GoGoGrandparent (will not count against any monthly subsidies)