



Older Adult Transportation Initiative

Jan 19, 2022



Agenda:

- Introductions of new members
- What's been happening...
- Updates on transportation pilots underway
- Review of our priorities/plan for 2022 (and where you can lean in)
- Next Steps

Transportation Option Updates

- VTA (Angie) – Lift and Medivan usage, 2022 plans/schedule
- Vineyard Village at Home (Lynn) – update on their volunteer transportation program
- Leslie – Pilot Program
- Lyndsay – Pilot Program
- Cindy – GoGoGrandparent Pilot Program

Pilot Review – A refresher

	Taxi Program at IEH	GoGoGrandparents	Anchors Transportation Pilot	Center4Living
Purpose	Essential - Medical appointments only (scheduled)	Essential and Enrichment (on demand/scheduled)	To provide alternative multi-rider transportation solution in Edgartown (scheduled)	To provide client transportation to C4L (scheduled)
Program description	IEH schedules taxi rides for clients	Referral program from service agencies – HAMV registers and oversees	Provides fixed loop in Edgartown (post office, pharmacy, grocery store) initially; may add transportation to programs at the Anchors	Picks up and delivers clients to the center/home, potential expansion to other uses*
Partner	Local taxi operator with fixed pricing, 100% costs covered	GoGoGrandparent (concierge service) 100% costs covered	VTA provides vehicle, insurance, driver training; Anchors provides staff driver and volunteer drivers	VTA provides vehicle, C4L provides driver(s)

Update on Anchors Transportation Pilot

Criteria	Description
Purpose	To provide an alternative multi-rider transportation solution in Edgartown (scheduled) for Older Adults
Program description	Provides multiple destinations in Edgartown (post office, pharmacy, grocery store) initially; may add enrichment trips and on-demand drug pick up
Partner	VTA provides vehicle, insurance, driver training, (parking of vehicle TBD)
Responsibility of Anchors	Provides staff driver(s), program oversight (arranging for rides etc.) and identification of volunteer drivers (at a later stage); reimburses VTA for fuel, insurance and repair costs
Fixed Route/# of clients	Pick up to 4 Edgartown residents at their homes, complete multiple destination route and return home; up to 4 clients per trip; wheelchair accessible vehicle
Current Funding Status	Potentially, FY23 Budget (starting July 1, 2022) will be able to cover costs from that point forward; searching for funding to start this in February, 2022 (\$2,500)

Update on C4L Transportation Pilot

Criteria	Description
Purpose	1- To provide client transportation to and from C4L (scheduled) 2- To utilize the van and driver(s) for a multiple rider/multiple destination in other towns when van is not in use by C4L clients*
Program description	Provide pick-up and delivery of clients for day program(underway); exploring a multiple loop route in 1-2 other towns (post office, pharmacy, grocery store) when van is not in use for Older Adults
Partner	VTA provides vehicle, insurance, fuel, driver training. Clients who want to use multiple rider/destination option will call in to VTA and schedule rides.
Responsibility of C4L	Provides staff driver(s), reimburses VTA for fuel, insurance and repairs
Multiple loop route/# of clients	Pick up to 10 Older Adults at their homes, complete multiple destinations and return riders home; up to 10 clients per trip; wheelchair accessible vehicle
Current Funding Status	Need to identify funding for pilot multiple rider/multiple destination, \$5,000 - \$10,000 based on number of routes/clients/driver costs

Text in red refers to expansion to the initial C4L transportation pilot

GoGoGrandparent Update - Stats Updated

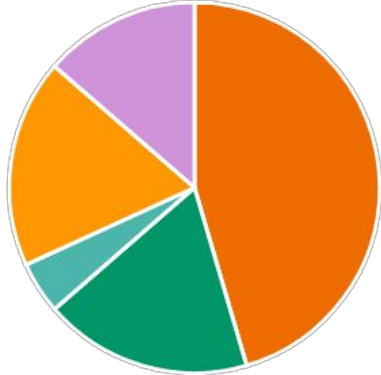
Attribute	7/27 to 9/15	7/27 to 11/7	7/27-12/31/2022
Number of participants	6	14	31
Number of rides	26	95	213
Average Cost per ride	\$22.91	\$29.40	\$27.60
Average ride distance	3.2 miles	4.88 miles	4.98 miles
Average time per ride			13.10 minutes
Average Wait time for an Operator			3 minutes, 22 seconds
Min/Max wait time for an Operator			8 seconds- 70 minutes*

*Due to power outage

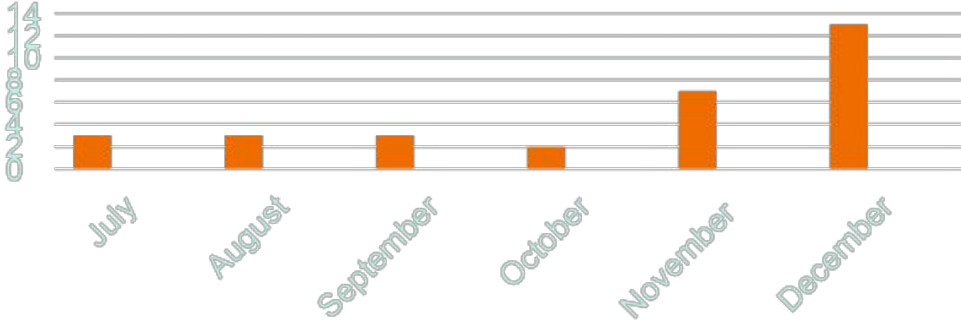
More Stats on Ridership

- For 19 rides (9%) GoGoGrandparent was not able to identify a driver initially. In these cases, the Operator continues to search for a driver and reconnects with the participant. In all but 2 cases, the rides were completed successfully.

Ride Patterns



Number of new participants per month



- 1-5 rides
- 6-10 rides
- 11-20 rides
- 21-30 rides
- 31-40 rides

GoGoGrandparent Pilot Next Steps

- Goal is to complete a one year pilot (July, 2021 – June, 2022)
- Funds received from Elder Services to continue the pilot for next several months
- Waiting to hear from MVSBCF for additional funding to extend program for the first year (anticipated budget necessary for Year 1 GoGoGrandparent expenses \$23,000)
- Conduct comprehensive survey in Q2 with participants to understand experiences, awareness of other transportation options, willingness to pay for this service going forward.

Focus Areas for 2022

On demand single-rider on-island

- Continue GoGo pilot for 1 year (end June, 2022)
- Determine go/no go for Year 2 with revisions to model, Q2
- Evaluate any other solution (i.e. explore taxi program) Q2

Multiple Rider & destination on-island (scheduled)

- C4L and Anchors pilot underway Q1
- Review findings June
- Expand in Q3 & Q4 for town coverage

Off-island medical transport

- Refine model(s) and identify funding, Q1 & Q2
- Launch Pilot in Q3 & Q4

Educate Older Adults on transportation options

- Identify optimal content and way(s) to share information, Q1
- Develop brochure, website, etc. Q2
- Create communications campaign, Q3 & Q4

Our Original Work Groups

- Each member is assigned to one of 3 work groups or acts as a floater/advisor

On-island scheduled Cindy Trish -lead	On-island unscheduled (on-demand) Dan Doyle - lead	Off island Lyndsay Famariss -lead
<ul style="list-style-type: none">• Kayte Morris• Megan Panek• Leslie Clapp• Betty Robie• Ann Baird	<ul style="list-style-type: none">• Cheryl Kram• Lynn Orlando• Rose Cogliano• Juli Vanderhoop	<ul style="list-style-type: none">• Joyce Stiles-Tucker• Doreen Anderson• Patricia Parker• Colin Ouderkirk

Advisors to all groups: Emily Bramhall, Julie Fay, Angie Gompert, Beth Folcarelli, Adam Turner, Cindy Doyle, Polly Hill, Dorothy Young, Dianne Durawa

2022 Work Groups – A Start

On-Island Transportation Solutions

- Cindy T.
- Lynne Orlando
- Anne Baird
- Leslie Clapp
- Lyndsay F.
- Angie G.

Off-Island Medical Transport

- Dan Doyle
- Angie G.
- Doreen Anderson
- Cheryl Kram

Education Campaign

- Hilary Deyer
- Joyce
Stiles-Tucker
- Megan P.
- Bethany H.

Responsibilities: Share updates at monthly meetings as to progress in identifying and piloting and evaluating solutions, surfacing new needs, and ultimately making recommendations for our long-term strategy

We need to be able to answer

- Does this solution meet the need we have identified?
- Does this solution meet the criteria we defined?
- Who is the target audience for this?
- How can we fund the pilot and longer term?
- Is this something we want to continue with?
- How does this fit into the tool box of options of alternative solutions?