



# Older Adult Transportation Coalition

## Nov 16, 2022 meeting

### Agenda

- Introduction of new members
- Update on Pilot Programs
- New pilot programs on deck
- Summit/Directory update
- Hearing from Felicia (VTA)
- SSA weighs in (Alison)
- Looking ahead to 2023!



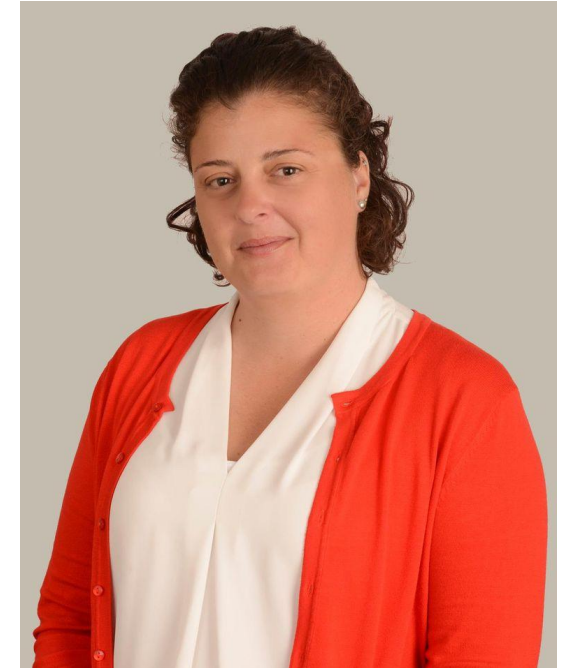
# New Members



Jennifer Gadowski  
MV NAACP Health Committee



Felicia Webb  
Director of Transit Operations



Alison A. Fletcher  
Director of Shoreside  
Operations,  
Steamship Authority

# Update on Current Pilot Programs

- MVC4L Program
- Edgartown COA shuttle
- Tisbury/Oak Bluffs COA shuttle
- IEH Taxi Program
- GoGoGrandparent

## **Funding Update for GoGo Pilot Year 2**

**MVCF (\$15,000)**

**MVSBCF (\$10,000)**

**Elder Services (\$8,100)**

**Pending**

**Farm Neck Foundation**



# New Pilot Programs on Deck

- Addressing Chappy needs
  - Mini Summit at the Community Center on November 3
  - New Shuttle-to-Medivan Pilot starts Nov 22
  - Other opportunities (shuttle on Chappy to Edgartown) to meet their needs – what do we need to make it happen?



# New Pilot Programs on Deck

- OCB Update
  - Starting January 10
  - Getting the word out
  - Will send 1 pager to all of you



## VTA-OCB Ophthalmologist transportation pilot



**Organized by:** Healthy Aging Martha's Vineyard Older Adult Transportation Coalition, Dr. Hu and Vineyard Transit Authority

**Eligibility:** residents of Martha's Vineyard who are patients of Dr. Hu or other medical providers operating out of the same offices - 282 Route 130 & Cotuit Road, Sandwich, MA 02563 - on the days when the Medivan is offered; older adults (60+) are given preference for seats.

Dates offered (all Tuesdays):

January 10<sup>th</sup>  
February 7<sup>th</sup>  
March 7<sup>th</sup>

**\*\*additional dates may be added in December or January\*\***

**Departure:** Vineyard Haven Steamship Terminal, no later than 6:30 am to then board the 7 am ferry.  
Arrival at Sandwich OCB around 8:30 am.

The VTA offers a free Park N Ride shuttle from the VH Steamship Terminal to the Park N Ride parking lot on High Point Lane. The OCB van will also make a stop at the Park N Ride lot at 6:10 am, while the Park N Ride shuttle leaves the parking lot at 5:45 am.

**Return:** 3:15 pm at Vineyard Haven Steamship Terminal (boat departs Woods Hole at 2:30 pm)

**Cost:** \$20 Roundtrip. \$10 One-Way (includes ferry ticket) – remaining costs are subsidized by the Vineyard Transit Authority. One escort/PCA can accompany the customer at no additional charge.

### More Details

Dr. Hu's office and other participating providers will alert MV patients who call the office that this service is available and will schedule their appointments accordingly.

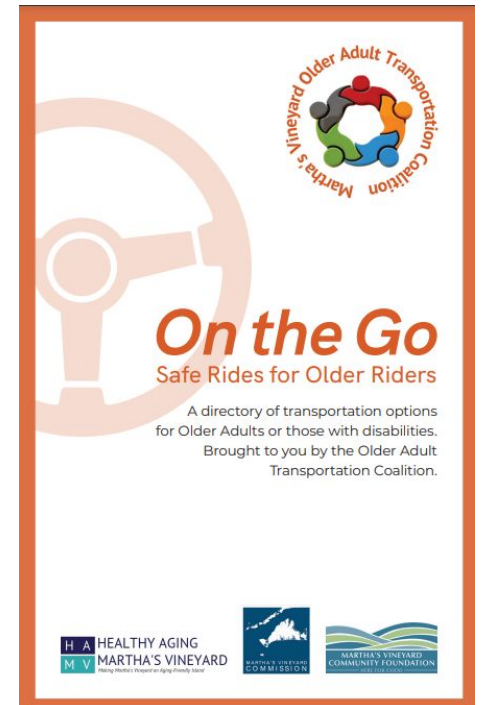
No more than 4-5 patients will be transported on a single day to ensure patient arrival times and admission is practical. Patients should be made aware they could be in the office for anywhere between 2-4 hours as there will likely be staggered admissions, along with surgery start times. Each patient is permitted to bring a companion support/escort though companions should be made aware there may be times when they will need to wait in the van depending on the amount of space in the waiting room.

Surgeries and Evaluations are typically the types of appointments this service is best suited for.

After making the appointment with Dr. Hu's office, a reservation must also be made on the VTA OCB van. To make a reservation on the VTA OCB van, call 508-693-9440 and select Option 1 no later than 12 noon the Thursday before the appointment. Customers must [register with the VTA](#) prior to making a van reservation. VTA will reconfirm all appointments and van reservations the Friday prior to the scheduled trips.

# Summit/Directory Update

- MVTV curated recording of the summit is on MVTV
- Here is the link <https://mvtv.vod.castus.tv/vod/?video=79fae8e5-7557-4679-9154-bbaae48a03e8>
- How can we share this with a broader audience “movies and popcorn”?
- 2<sup>nd</sup> printing of 1,000 Directories
- OPED in MV Times
- Film Center pre-movie advertising/directories in the lobby
- What else?



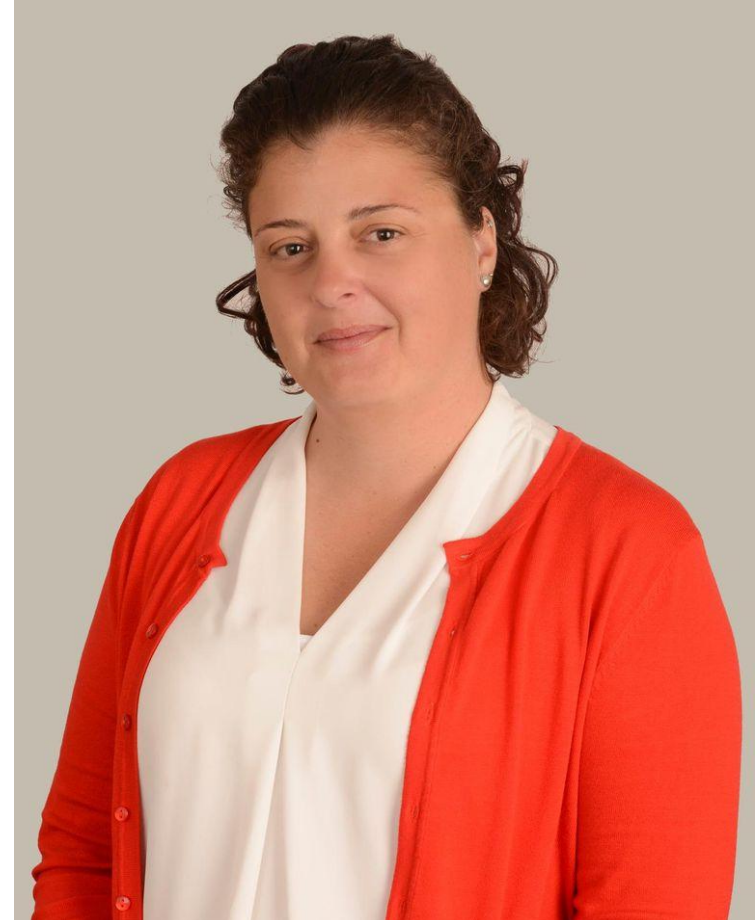


# Hearing from Felicia – 10 ten lessons learned



# Alison weighs in

*The Steamship Authority*  
Serving the Islands and You.





## Other Percolating Ideas

- Concierge service on the SSA for those getting transportation pick-ups in Woods Hole (meet & greet on the MV side, sit by the purser, and escorted off)
- Request from Older Adult to have a knowledgeable user of VTA options to do a ride-along, introducing newbies
- Chappy transportation needs (underway)