

Older Adult Transportation Coalition July 20, 2022 meeting

Agenda

- a review of our updated action plan
- funding implications of the plan & and update on proposals/funding
- an update on existing pilot programs
- an update on our off-island pilot
- -SUMMIT update much to share!









Older Adult Transportation Coalition Action Plan

Looking Back & Looking Forward 2021-2025

What's Covered:

- The need
- Our response
- Where we are today (2022)
- Our vision for the future
- Investment Required







The Call to Action



Edgartown Council on Aging
Island Elderly Housing
Island Grown Initiative
Martha's Vineyard Commission
Martha's Vineyard Community Foundation
Martha's Vineyard Community Services
Martha's Vineyard Hospital
Oak Bluffs Council on Aging
Tisbury Council on Aging
Up-Island Council on Aging
VNA (Martha's Vineyard)
Vineyard Village at Home
Vineyard Transportation Authority

The lack of alternative transportation options (to driving oneself) for Older Adults is a pressing problem on our rural Island, especially for our most vulnerable rapidly growing Older Adult population. Lack of a full complement of fit-for-purpose transportation options result in reduced access to health care, (both on and off-island), increased isolation, and the inability to engage in what our Island offers (visits to the Council on Aging, cultural events, accessing the post office, pharmacies etc.).

In a country where most "drive themselves until they can't", lack of awareness and recognition that there comes a time when driving oneself is no longer an option certainly can be considered a contributing factor to the lack of options. In addition, our survey data reveals that Older Adults with lower incomes and those 85+ are unequally impacted by lack of transportation options.

On an island where "everyone and no one owns this problem" we have convened a cross-Island coalition of 10+ organizations to address these transportation service gaps. We seek support and funding to continue our progress in providing viable options that meet the needs of our Older Adults, wherever they are on their aging journey, regardless of income, ethnicity, health status or location.

Cindy Trish

Executive Director, HAMV

What We Want You to Know about our Older Adults and our Island

- Our year round Older Adult (65+) population experience unique challenges living on an island that contribute to health inequities
 - Income levels are below state average while the cost of living exceeds state average.
 - Older Adults must go off-island to receive specialist care with over 6,000 trips to Boston alone forecasted for 2022.
 - 20% of 85+ do not have a dentist, 35% of those that do go off island to seek dental care*.
 - Black 65+ are less likely to "define their health as excellent when compared to peers" * when compared to other ethnicities.
 - The rural nature of the island creates transportation challenges with fixed routes often too far away to be accessible by Older Adults and other options are often cost prohibitive.
 - Income matters when it comes to transportation >20% of those with incomes <\$25,000 found transportation to be delayed or unavailable during COVID*.





- ✓ MV is considered a medically underserved region (MUA/P)
- Our ratio of dentists/population ranks in the lowest tier for the state*
- ✓ Dukes County ranks 2nd highest in % of Older Adults to the total population*
- ✓ The island's Environmental
 Justice populations continue to
 grow and are now found in 4 of
 the 6 towns

*(Dec 2020 HAMV Older Adult Island-wide Survey; 2,480 respondents)

^{*}Source - County Health Rankings and Road Maps



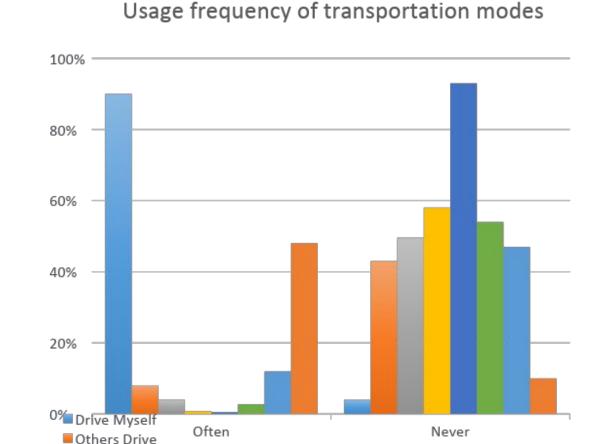
Looking Back 2021-2022

The need & our response



State-of-the Island Older Adult Transportation Status

- Our Older Adult population is growing rapidly and growing older
 - 1 in 3 full time residents are 65+
 - 6,000+ strong
 - 25%+ projected to be 85+ by 2030
- Our 2020 survey of Older Adults identified significant needs for alternate forms of transportation beyond "driving myself"
- Current alternate transportation solutions have low usage, low awareness, and do not meet the needs of our vulnerable Older Adults





Increased demand for alternative transportation options is looming and age-related

- As Older Adults age, they are more likely to have experienced difficulty in receiving transportation services.
- The demand for transportation services across all ages will increase.

| | Total | 60-64 | 65-69 | 70-74 | 75-79 | 80-84 | 85+ |
|--|------------------------------------|-------|-------|--------|--------|--------|--------|
| Present difficulty in obtaining transportation | 4.30% = 350+ Older Adults | 1.90% | 2.00% | 2.60% | 4.70% | 7.30% | 15.30% |
| Need for transportation in the next 2 years | 14.70% = 1,100+ Older Adults | 7.90% | 7.40% | 10.50% | 17.10% | 27.70% | 47.00% |



Our focus is on Older Adults with vulnerability – whether it is ongoing or episodic

Vulnerable populations with ongoing need

Size=>1,800 65+

- 85 and older age groups.
- Those with incomes <\$50K (1 in 3), particularly <\$25K, 1 in 10)
- Live alone (1 in 3).
- Caregivers (1 in 3).
- Socially and digitally isolated.
- Physically impaired (mobility and/or cognitively).

"Moments that matter" that require assembling a support system quickly (episodic)

Size=> 1,200+ annually

- Serious medical diagnosis.
- Death of a partner or family member.
- Decline in financial position due to inflationary pressures or unexpected costs.
- Unanticipated disasters (flooding, hurricanes, pandemic).



The 90's – An Older Adult Profile



Mabel, 92

"My life is full and I thank God everyday for that."

Daily Life...

Mabel lives with her four-legged friend at Island Elderly Housing and attends book club meetings when she is feeling up to it. Her greatest joy is to attend church when a friend can drive her.

Mabel has lost some of her vision and does not drive anymore. She has been able to qualify for the Lift which she uses for medical appointments on-Island. She looks forward to receiving a daily meal from Meals-on-Wheels. She'd like to get out more but the cost worries her. She's heard about GoGoGrandparents from others at IEH and wants to learn more. She doesn't have a cell phone or computer nor does she want one.

Looking ahead...

Mabel plans to stay on the Island and recognizes that she may need some more support in the future. Her family is not on Island, and Mabel has concerns about paying for a home health aide and other in-home support she might need.



79%

survey respondents 85+ say it is very important to stay on the Vineyard.

50%

survey respondents 85+ involved in community leisure activities: bridge, poetry, book club.

30%

survey respondents 85+ would like a phone call for news updates vs. email or newspaper.

The 80's – An Older Adult Profile



Daily Life...

Henry is a retired Veteran who lives in Oak Bluffs. Henry spends a lot of his free time volunteering with the local animal shelter and goes to the Council on Aging for lunch and occasional social activities (pre-COVID).

Henry's wife died last year and he has relied on fellow Vets and friends for emotional support, even though he keeps his feelings close to his vest. He lives alone in an old house "older than me!" which sometimes feels too big just for one. While he has both a tablet and a cell phone, he is finding them increasingly frustrating to use.

Henry, 85

"My greatest honor was to serve my country."

Looking ahead...

He's recognizing that he's having trouble getting up his stairs and will need to make some home modifications in the future. While he has managed to get himself around driving himself, a minor car accident recently has left him shook up and wondering if he will need to curtail his activities going forward.



4 in 10

80+ survey respondents have developed mobility issues.

25%

survey respondents 75-84 are interested in trying new things.

50%

of survey respondents utilize the Senior Centers by the time they reached their 70s.

The 70's – An Older Adult Profile



Alan, 77
"I love being a part of this Island community!"

H A

Daily Life...

Alan lives with his wife of 40+ years in Vineyard Haven. He is planning on retiring in the next few years and recently transitioned from working from full to part-time.

He and his wife have been active volunteers and enjoy attending the Island's lectures, performances, talks, and more. Alan sits on the board of the Boys & Girls Club and is an active town committee member.

Recently his wife received a diagnosis of dementia which may curtail iwhat he can participate in going forward. He is struggling with this news and how it will change their lives.

Looking ahead...

Alan and his wife have no plans on leaving the Island unless they can't receive the support they will need as his wife's dementia worsens. While they were looking forward to sharing their retirement years in this beautiful place, Alan has some concerns about being far away from their adult children. He is exploring the services offered by C4L including the transportation option.

1 in 3

survey respondents 65-74 attend lectures, performances, art shows, author talks, cultural events.

1 in 5

survey respondents 65-74 serves on a non-profit or charity board or committee member.

67%

of survey respondents
65-74 live with a spouse or partner.

The 60's – An Older Adult Profile



Jane, 64

"The Council on Aging?I'm not old enough for that!"

Daily Life...

Jane has lived on the Island, at least part-time, for most of her adult life and owns a home in Edgartown, living alone. She works full-time for a company in Boston and volunteers on a weekly basis for the Island Food Pantry.

Jane is somewhat aware of the services on Island for Older Adults but does not use them or feel the need to. She walks, rides or drives herself wherever she wants to go.

Jane has recently learned she will require a knee replacement and is absorbing what the recovery will entail. Who can help?

Looking ahead...

Jane plans to retire on the Island and it is very important to her to stay in her home. This "hiccup" with her knee replacement and her need for support, is raising some questions about planning for the future.

70%

of survey respondents 60-64 work for a non-Vineyard employer.

78%

of survey respondents 60-64 work to earn an income.

92%

of survey respondents, 60-64 have a smartphone.



Starting landscape of alternative on-Island transportation options – all with low usage by Older Adults currently

| Option | Cost to Rider | On- demand | Fixed-route | Curb-to- Curb | Limitations |
|-----------------------------|-------------------------------------|---------------|------------------|------------------|---|
| VTA Bus | \$40 senior pass per year | No | Yes | No | Often route is too far from home |
| Lift (VTA) | \$2 per town per ride | No | Some flexibility | Yes | Difficult to apply/qualify — only for essential (medical) trips |
| Microtransit (on demand) | \$5 per town per ride | Yes | Some flexibility | No | origin and/or destination must be beyond 3/4 of a mile of a fixed route that the VTA is running on a given day; often cost-prohibitive for multi-town trips |
| Taxicabs | Share a van but each passenger pays | Yes | No | Yes | Vans only, difficulty to get into, charge by the passenger and by town |
| Uber/Lyft | Based on per mile and time | Yes | No | Yes | Requires smart phone and app |
| Vineyard Village at Home | Annual fee \$600 | No | No | Yes | Have to join, rides scheduled a week in advance, volunteer drivers |

What's missing: curb-to-curb/door-to-door, on-demand, affordable, accessible, non-technology dependent transportation options for essential (medical) and enrichment trips



Current landscape of alternative off-Island transportation options today are a patchwork of uncoordinated solutions

| Falmouth | Lower Cape- Mashpee | Upper Cape – Sandwich | Boston |
|---|--|---|---|
| CCRTA – Bus to Falmouth Hospital \$2 Palmer Ave Bus – Free – walk up hill Taxi/Uber – about \$15+ | CCRTA – Dial A Ride or Bus Seasonal - \$20.00 RT HyLine HiSpeed Private drivers, Green Shuttle, taxis etc. | Private drivers, Green Shuttle, taxis, etc. | Peter Pan Bus (to South Station) CCRTA (bus leaves from Sagamore Bridge M-F 8:15 am) VTA Medivan (about \$40 RT) – ferry to Boston medical centers – on Tuesday; medical appointment must be between 10 am and 1 pm. Private taxis, shuttle etc. |

What's missing: curb-to-curb/door-to-door on-demand daily (to facilities on the Cape and Boston) with an escort as needed for medical appointments/treatments (estimated number of trips in 2022 for 65+ 7,000+)

To address unmet needs, a number of on-island pilots have been developed to meet service gaps in 2021/2022

| Program Attributes | Taxi Program at Island Elderly Housing (IEH) (2021 – present) | GoGoGrandparents (Pilot year July 1, 2021-June 30, 2022) | COA Van sharing - Shopping shuttles (started spring, 2022) | Center4Living (started Fall 2021) |
|-----------------------|--|--|---|---|
| Purpose | Essential - Medical appointments and weekly trip to Food Pantry (scheduled) | Essential and Enrichment (on demand/scheduled) | To provide alternative multi-rider transportation solution in each town (scheduled) | To provide client transportation to C4L (scheduled) |
| Program description | IEH schedules taxi rides for clients | Referral program from service agencies – HAMV registers and oversees | Provides fixed loop (post office, pharmacy, grocery store) initially; may add transportation to special events | Picks up and delivers clients to the center/home, potential expansion to other uses |
| Partner | Local taxi operator with fixed (and discounted) pricing, 100% costs covered for participants | GoGoGrandparent (concierge service) 100% costs covered for participants | VTA provides vehicle, insurance, driver training; COA pays for gas, insurance, maintenance, staff driver and/or volunteer drivers – 100% costs covered for participants | VTA provides vehicle, insurance, driver training; C4L pays for gas, insurance, maintenance, and drivers, C4L provides paid driver(s); participants pay \$10 per day |
| Costs Per Ride | Average price of ride to hospital from IEH (\$12.50-\$13.50) | Average price of similar distance (\$17.00-\$19.00); Average price of ride to all destinations \$27.75 | Average cost per ride based on number of participants (\$5.00-\$10.00) | Average cost per ride is based on number of participant (\$13.00) |

Meet some of those we serve







GoGoGrandparent Rider 85+

Carol doesn't have a car and lives in Elderly Housing. A talented musician, GoGo has allowed her to attend church (where she is an organist) and participate in choir. She utilizes Lift for medical transport needs. I'm just so happy to be able to get out and be part of the community.

Edgartown COA Van Rider, 90+

A former teacher, Dick is outgoing, and thrives when he can connect with others, especially with friends at the COA. He is unable to drive and his day is brightened when he is able attend get-togethers thanks to the Shopping Shuttle. It's a good day when I can be with friends.

MV Center for Living Van Rider, 80+

Barbara attends the adult day program at the MVC4L where she enjoys music, exercise, and her "special love", gardening.
Without the handicapped accessible van transportation which brings her to and from the center each day, she would not be able to attend.C4L rider/IEH taxi rider



For off-Island, we are in discussions with VTA and the OCB (Ophthalmic Consultants of Boston) office in Sandwich (a popular provider destination for MV patients who are restricted from driving following their procedure) to undertake a pilot in Q4 2022

| Off-Island Medical Transportation Pilot | Description |
|---|--|
| Purpose | Essential - Medical appointments only (scheduled); typical cataract procedures require multiple visits and an escort to be released post procedure. |
| Program description | OCB receptionist schedules patients to arrive at a certain time on fixed day of the month; they are admitted in staggered fashion. Older Adults are picked up at their home, transported to the ferry, remain in the vehicle on the ferry, and then driven to the Sandwich office and home afterwards. |
| Partner | VTA as a provider is being explored. Working on a volunteer/paid escort model as well. |
| Costs/Usage | TBD charge per passenger, with a ceiling determined up front in agreement with the VTA. Plan to pilot up to 2X per month round trip with 5-8 participants on each trip starting in fall, 2022. |



What we have learned since Jan, 2021

One size does not fit all

 We need multiple solutions that address specific needs at different stages of the aging journey, building on what exists today

It's complicated

• We must have the ability to easily pair Older Adults with the right solution at the right time, ideally with the lowest cost solution that is fit-for-purpose

It takes a village

• Everyone owns transportation and no one does- a strong need for collaboration and asset sharing across island agencies and the VTA

Tell me what I need to know when I need to know it

• Older Adults' transportation needs are fluid and ongoing education of options is imperative

Understanding the make/buy trade-off is key

 Costs of pilot transportation solutions vary widely and are dependent on what we are creating and what we are buying



The impact of our pilot so far FY22 (July, 2021 – June, 2022) – making a difference for many of our Older Adults

Number of Participants

200+

Number of Rides

2,600+

Impact on Quality of Life*

| Pilot Programs | Single rider/single vehicle | Multiple rider/single vehicle |
|----------------|-----------------------------|-------------------------------|
| FY 22 | 48% | 52% |





Looking Forward 2022-2025 Our blueprint





Our plan is based on strategic principles

Address the transportation needs of Older Adults

Offer a mix of transportation options to meet Older Adults where they are in their aging journey

Whenever possible, minimize the impact on our communityclimate/congestion and leverage existing assets

Seek most cost effective solutions which are scalable

Create multiple streams of funding that ensure sustainability

Looking ahead, the building blocks of our Older Adult Strategic "Road Map" 2022-2025 will address service gaps in a sustainable way

An active Coalition of Older Adult service, transportation and healthcare providers to ensure collaboration on solutions and asset sharing

A transportation coordinator available to work with agencies, Older Adults and transportation providers to identify the right solution for the right time

Essential and enrichment transportation solutions that are fit-for-purpose for Older Adults at different stages of their aging journey

Multiple streams of funding to support a variety of solutions

Ongoing education of transportation options for Older Adult (marketing)



Roles and Responsibilities for our Older Adult transportation 3 year "Strategic Road Map"



An active Coalition of Older Adult service, transportation and healthcare providers to ensure collaboration on solutions and asset sharing

• The Coalition*, founded in 2021, will continue to oversee existing pilots and evolve alternative transportation options for Older Adults as needs change and research solutions/approaches of other rural communities. Will be in-kind contribution.

A transportation coordinator available to work with agencies, Older Adults and transportation providers to identify the right solution for the right time

• A funded role (PT Year 1, FT Years 2 & 3) to be the central point of contact for the island. This individual will be well suited to interact with both agencies and Older Adults. This role will be managed by HAMV initially and may transition to another coalition member based on what we learn.

Essential and enrichment transportation solutions that are fit-for-purpose for Older Adults at different stages of their aging journey

- Continue to execute and evaluate existing on-island pilot programs. Evaluate and implement additional pilot programs for both off-island (medical) and on-island solutions addressing specific unmet needs.
- Explore additional centralizing of assets with VTA and effective application of technology.

^{*}Coalition members include: Martha's Vineyard C4Living, Edgartown Council on Aging, Island Elderly Housing, Island Grown Initiative, Martha's Vineyard Commission, Martha's Vineyard Community Foundation, Martha's Vineyard Community Services, Martha's Vineyard Hospital, Oak Bluffs Council on Aging, Tisbury Council on Aging, Up-Island Council on Aging, VNA (Martha's Vineyard), Vineyard Village at Home, Vineyard Transportation Authority

Roles and Responsibilities for our transportation 3 year "Strategic Road Map" (cont.)



Multiple streams of funding to support a host of solutions

- Develop multiple sources of funding for pilots & sustainability
 - Grants: MVCF, Elder Services, MVSBCF (GoGo/Shopping Shuttle)
 - Town Funding: : Shopping Shuttle/C4L
 - Private Donations
- State funds (Transportation Access Program)

Ongoing education of transportation options for Older Adult (marketing)

- Sponsor Older Adult Transportation Summit for island stakeholders and Older Adults to raise awareness of the needs and solutions available Sept 2022
- Partner with VTA for "Older Adults" transportation awareness month Oct 2022
- Semi-annual production of a curated transportation printed directory to be distributed by COAs, healthcare providers, etc. (Sept 2022)
- Digital information dissemination (ongoing) that is available on all Older Adult agency websites etc.

Our 3 year plan includes a mix of on-island transportation solutions based on a variety of needs; demand is expected to increase significantly by 2025

| Option | Funding model | Target Use Case/Audience | 2025 Older Adult Usage Estimates |
|--|--|--|-------------------------------------|
| VTA Bus | Older Adult annual passes available at \$40 per year | When bus route is close to home, Older Adults who are mobile | 500+ |
| IEH Taxi-program | Covered by a grant | IEH residents who can climb into a taxi van | 180 |
| GoGo Grandparent | Mix of grant/donation | On-demand usage when other options don't work | 100+ |
| Shopping Shuttles (COA shared van) | Mix of town/MVCF/rider contribution | COA clients who wish to go to route destinations or to the COA | 300-500 |
| Center 4 Living | MVCF/rider contribution | Clients who attend Adult Day Supportive Program | 60+ |
| Vineyard Village at Home | Annual subscription by client; some scholarships available | VVH subscribers who need rides on island | 50+ |



Fast forwarding 3 years from now, the impact will be felt most directly by our most vulnerable Older Adults, improving their quality of life

Increased education and awareness of transportation options –reducing the barriers

All Older Adults will have access to "Hands on" support to identify a transportation solution that is curated for their specific situation

Increased awareness and access to easy-to-use and up-to-date information on transportation options

More transportation options that are fit-for-purpose and environmentally friendly when possible

A mix of transportation options available based on the need

Affordable and accessible transportation options designed to make it easy and safe

Increased usage of transportation options by more Older Adults more often

Our vulnerable target will increase in numbers (85+ etc.)

Reduced isolation, greater access to health care.
Improved health and well-being



Measuring our progress and success – we will utilize a variety of approaches to track behavioral and attitudinal changes/outcomes

Listening to our Older Adults

- Initial comprehensive needs-based survey with Older Adults in Dec 2020 (2,480 respondents)
- Telephone survey with GoGoGrandparent riders (April, 2022)
- Periodic surveys of pilot program participants going forward – qualitative and quantitative approaches

Collaborating with our Older Adults

- Older Adult Transportation Summit, Sept 2022 – "in our words" conversations with participants and transportation providers
- Transportation Summit, 2024
- Episodic exploratory conversations to explore emerging needs of our diverse population (listening sessions with our Brazilian, etc.)

Tracking changes in behavior/outcomes

- Annual number of participants
- Annual number of rides
- Shift in transportation usage (to more environmentally friendly solutions when it works)
- Overall impact on quality of life



Funding Forecast Needs

| | FY2023 | | FY2024 | FY2025 | |
|-----------------------------|--------|---------|------------|--------|---------|
| | | | | | |
| Transportation Coordinator | \$ | 43,000 | \$ 85,000 | \$ | 85,000 |
| Marketing/Communications | | | | | |
| /Directory | \$ | 8,000 | \$ 8,000 | \$ | 8,000 |
| GoGoGrandparent | \$ | 40,000 | \$ 40,000 | \$ | 40,000 |
| Shopping Shuttles/C4L | \$ | 30,000 | \$ 40,000 | \$ | 50,000 |
| Off Isand Medical Transport | \$ | 20,000 | \$ 25,000 | \$ | 40,000 |
| Other Pilot Programs | \$ | - | \$ 10,000 | \$ | 25,000 |
| Total | \$ | 141,000 | \$ 208,000 | \$ | 248,000 |



Older Adult Transportation Summit Update July, 2022

An open invitation to all Islanders

Older Adult Transportation Summit

Learn about current and future older adult transportation options.



Older Adult Transportation Coalition Members

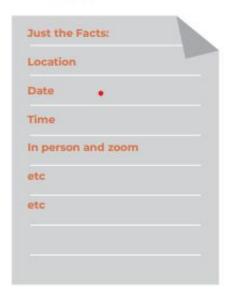
VNA (Martha's Vineyard) Vineyard Village at Home

YMCA

Center 4 Living

Edgartown Council on Aging Island Elderly Housing Island Grown Initiative Martha's Vineyard Community Services Martha's Vineyard Hospital Oak Bluffs Council on Aging Tisbury Council on Aging Up-Island Council on Aging

Vineyard Transportation Authority HEALTHY AGING MARTHA'S VINEYARD







Older Adult Transportation Summit Vision

Event Objectives

- 1. Raise awareness of OA transport needs
- 2. Create empathy for impact on OA's lives
- 3. Share Coalition's work on addressing need
- 4. Educate on current and future transportation options for OA s

Event Details

Event Details

- 1. Last 2 weeks of September (TBD) weekday
- 2. Late afternoon, 90 minutes (4:00pm)
- 3. In person and zoom
- 4. Location TBD (exploring Tabernacle, MV Film Institute, COA Tisbury, libraries, Performing Arts Center, Hebrew center)
 –outdoors preferred

Sponsors

MVCF, HAMV, MVC
Older Adult Transportation Coalition members

Audience (Influencers)

- 1. OA Service Agencies/healthcare providers
- 2. Select Board, town adm, planning boards
- 3. County commissioners/county manager
- 4. Legislators, Chamber, NACCP, MVDC
- **5.** non-profits, businesses, churches

Audience (Potential users)

Islanders who want to learn about current and future OA transportation options

(transportation will be provided to the event if needed)

Engaging our Audiences - Getting them to the event and involved

| | Influencer Audience | User Audience |
|------------------------|---|--|
| Reasons to attend | To develop a current understanding of the need and solutions underway; to support the Coalition's efforts in the future | To become educated on options now and in the future; to gain an understanding of what is being done on their behalf |
| Expected participation | 5-10 influencers will be asked to participate in a deprivation transportation exercise and share in first session | 1-2 Participants in each existing pilot program will be asked to participate in a panel discussion (2 nd session), sharing their stories (perspective comparison) |

What our Summit Could Look Like

Session 1
Framing the need

- Introduction sharing the need (research results, landscape, target audience) and our Coalition goals/timeline & what has been accomplished
- Sharing personal stories from influencers who were selected to participate in a transportation deprivation experience (panel discussion)

Session 2
Learning and Listening

- Moderated discussion with pilot program sponsors as well as a user for each program (C4L, COAs (Edgartown and Tisbury), VTA (Lift/Medivan), GoGoGrandparent, IEH Taxi program.
- Pilot explanation/intent/user experience

Session 3

Transportation Options
Now and Looking Forward

- Update on Off-island medical transportation and next steps
- Introduction of our Transportation Option Brochure/web-information
- Strategic Future Vision for Transportation Alternatives/Funding

Session 1 – Possible participants/scenarios for transportation – what's missing?

| Influencer Candidates | Organization | No acces s to the internet | No cell phon e | Find a friend | Use public transpo rt-ation | Walk/ri de bike | Have no funds to cover costs | Have mobilit y challen ges (walker) |
|--------------------------|-------------------------------|----------------------------|-------------------------|---------------|--------------------------------------|--------------------|---|-------------------------------------|
| Bob Tankard | Veterans Services, MVCS | | | | | | | |
| Denise/Clair e | MVH | | | | | | | |
| Friends/boa | r | | | | | | | |

Questions for Session 1 attendees

- Tell us about your reaction when you received your "transportation assignment" and explain what it was to the audience
- How did you make your transportation solution happen? How much time did it take you to make it happen? What concerns, if any, did you have in finding transportation?
- If you hadn't been given this transportation assignment, how would you have gotten here tonight?
- How would you sum up this experience for you?

Session 2 – Pilot Program discussion

| Pilot Program | Sponsor partiicpant | Participant – who? |
|------------------------|---------------------|--------------------|
| GoGoGrandparent | Cindy | |
| C4L | Leslie | |
| Edgartown COA | Lyndsay | |
| Island Elderly Housing | Dorothy/Mary? | |
| VVH | Lynne/Polly | |

Questions for Session 2 attendees

Pilot Sponsors

- Please describe the pilot program it's purpose, how it works, for whom it was developed, how long it has been working, how it is funded
- What have been the lessons learned along the way?
- Where do you hope this pilot program will be in 2-3 years?

Pilot Participants

- How did you learn about this transportation option?
- Where have you gone using this option?
- What would you have done if this option was not available?
- How as this option impacted your daily living?
- What advice would you give to us?

To-Do's and Timeline

| Task | To Be Completed | Who is leaning in (Education Work Group) |
|--|---------------------|---|
| Finalize event location, date, and time | April, 2022-DONE | Ann & Hilary & Cindy – exploring venues/costs |
| Develop budget/funding sources | June, 2022 | HAMV |
| Event Publicity Campaign Design | July, 2022 | TBD |
| Completion of Influencer Audience List/contact info | July, 2022 | HAMV |
| Summit Program Finalized/Participants Confirmed | July, 2022 | TBD |
| Completion of transportation option brochure content | Aug, 2022 | TBD |

Progress since our last meeting

- Time/Date/Location Finalized
 - Date for event = Sept 20, 2022 (Tuesday)
 - Location Martha's Vineyard Film Center
 - Time 7 pm
 - Zoom/in-person event
- Directory format finalized, content is being created for it now
- Working on publicity plan and creating information for the Coalition to distribute (newsletters, email messages, printed brochure)
- Working on key influencer invite list

Proposed Event/Directory Budget

| Elements | Cost |
|--|---------|
| Venue- MV Film Center | Donated |
| Technology support at event | \$ 500 |
| Design and printing (directory, summit marketing assets) | \$3,000 |
| Travel for participants | |
| Misc. (supplies, refreshments, etc.) | \$ 300 |
| Advertising/Marketing | \$ 500 |
| Total | \$4,300 |